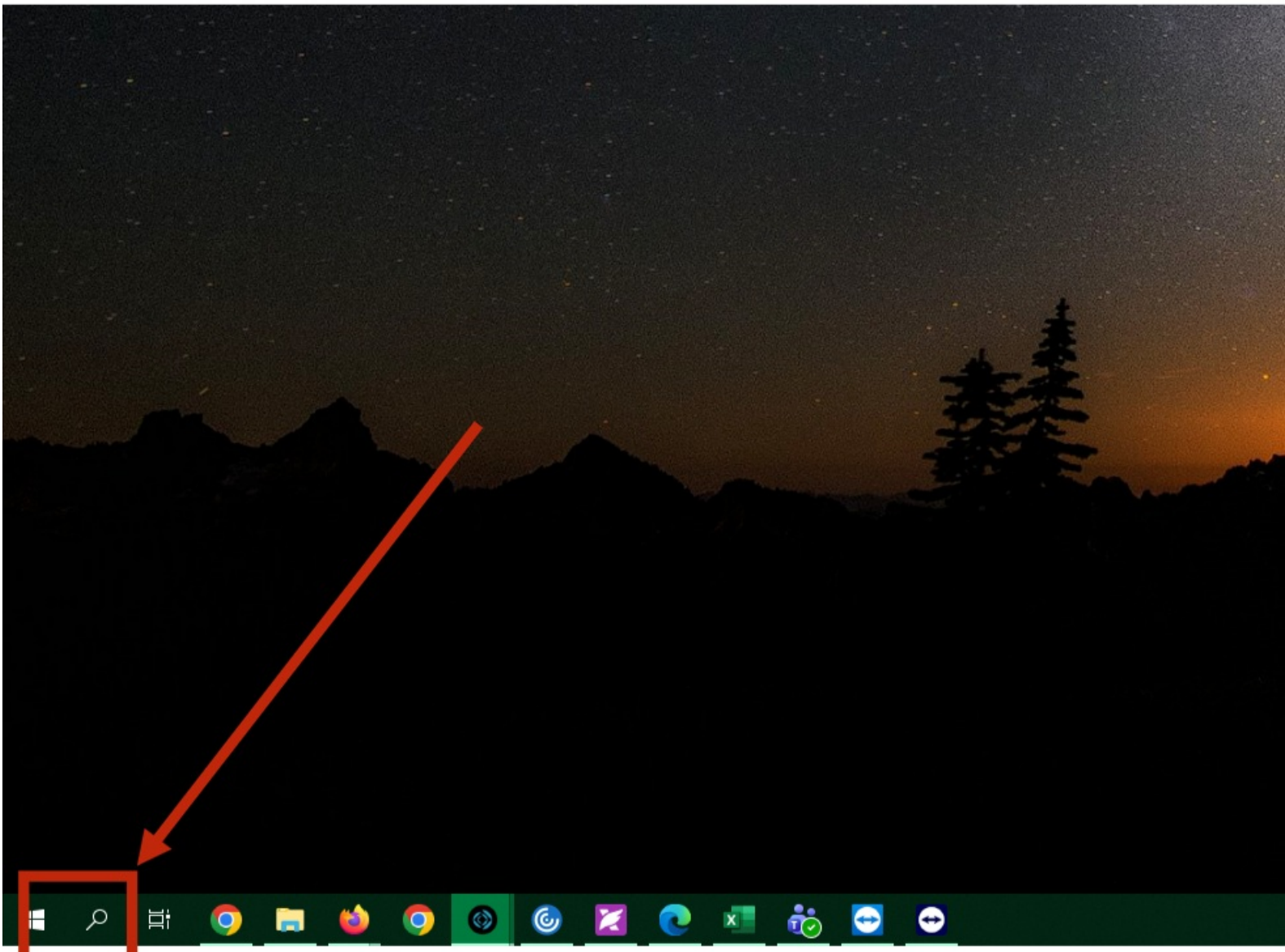


Nikon SD - Objective Configuration Loss

Steps to resolve loss of objective configuration on the Nikon Ti2-E Crest V3, indicated by an "nd" error message on the joystick.

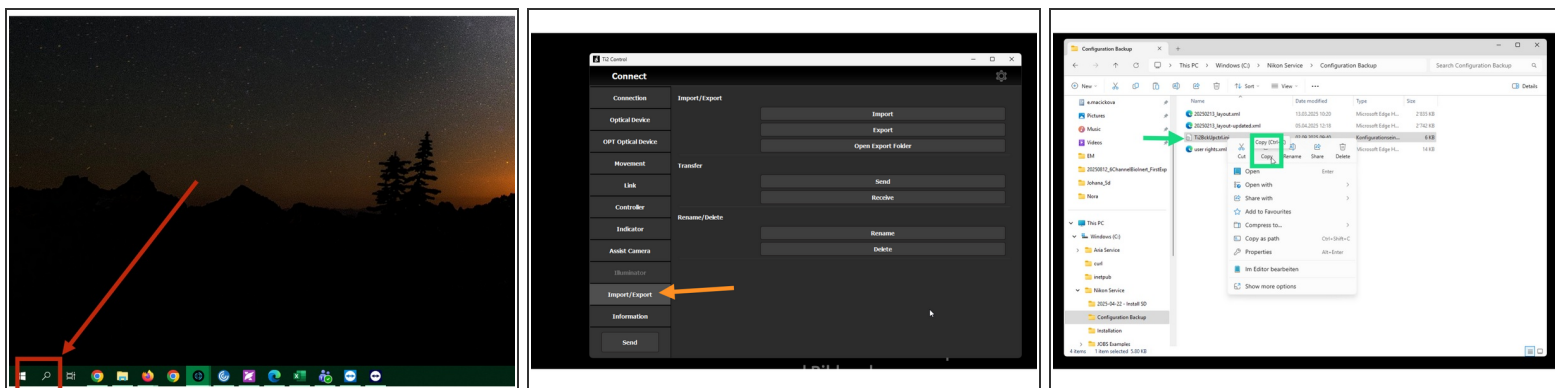
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INTRODUCTION

This guide describes how to troubleshoot the Nikon Ti2-E Crest V3 spinning disk system when it loses its objective configuration. The issue is indicated by an "nd" message displayed on the joystick controller and undefined objectives in the software.

Step 1 — Lost Configurations of Ti2



- Open **Ti2 control** app: Search in the Windows Start for the app
- Go to Import/Export and click on **Open Export Folder** - (if you have never uploaded configs before)
- A new empty folder will be opened - keep it on the desktop
- Open a second File Explorer and find a file in this path: *C:/Nikon Service/Configuration Backup* called ***Ti2BckUpctrl*** --> copy it to the open Export Folder
- Close both folders.
- In the Ti2 control app click Import, and load the *Ti2BckUpctrl* settings.
- Click on OK and confirm to **send it to microscope**.