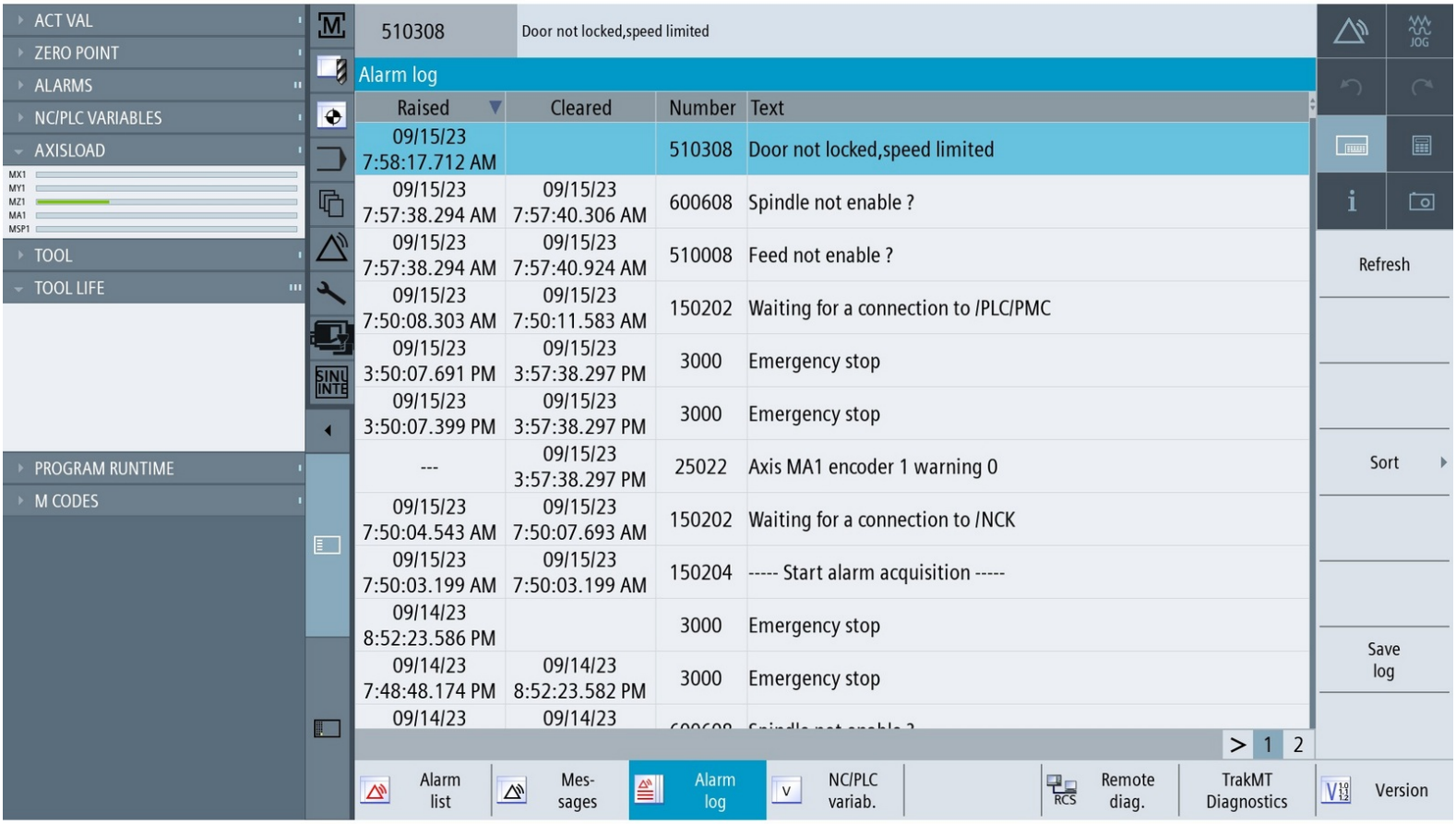
VMCsi & TCsi: Saving Alarm Log

This guide will teach you how to save an alarm log file to be send in for engineers to study in order to figure out why the alarm tripped.

Written By: Dylan Parr



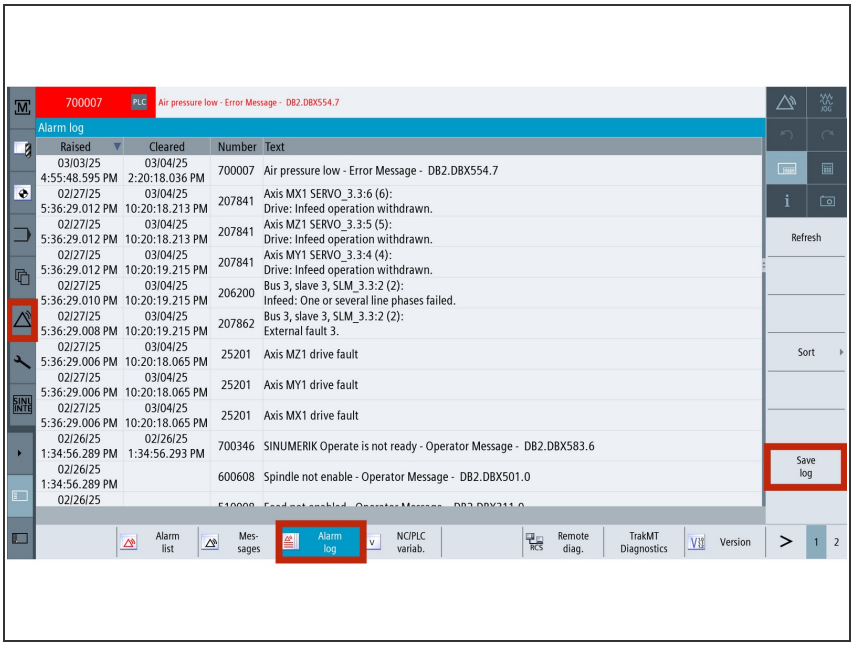
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INTRODUCTION

This guide will explain how to save the alarm log for the purpose of sending to engineering. The manufacturer password needs to be entered to retrieve the alarm log.

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Step 1 — VMCsi & TCsi: Saving Alarm Log



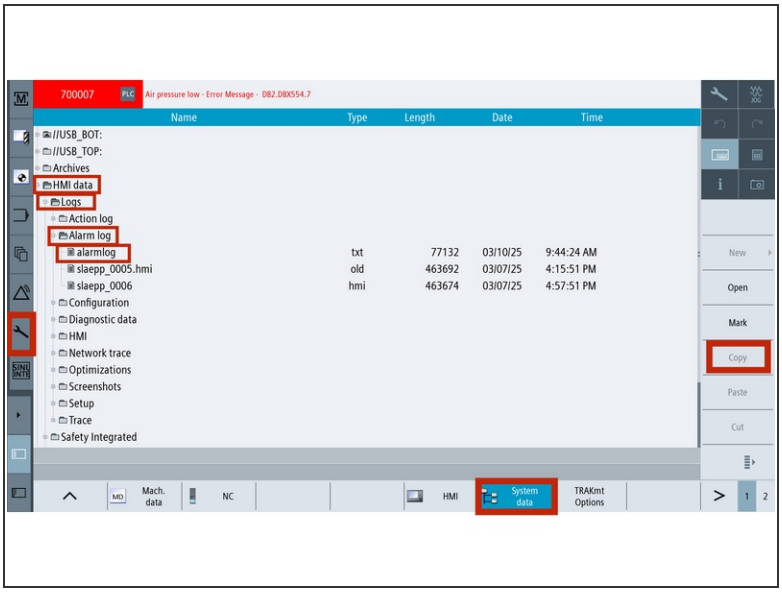
ⓘ This works on all Si products.

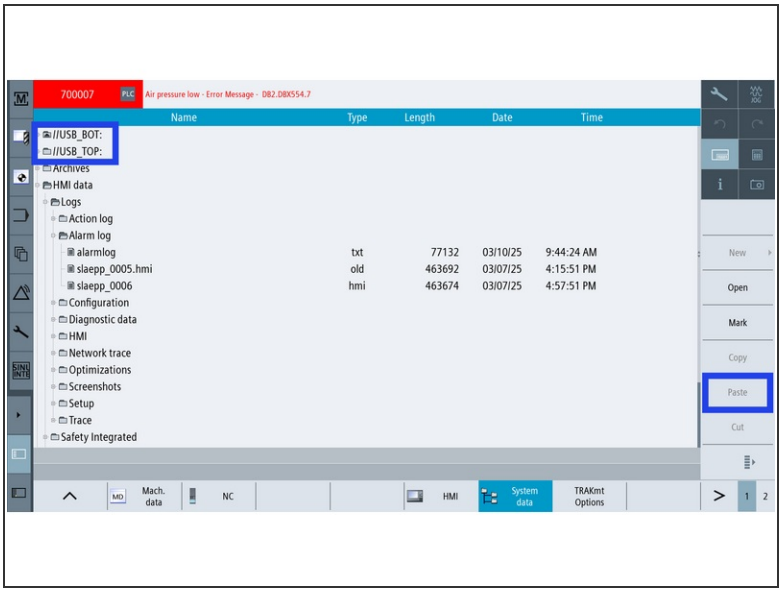
- **[Diagnostics]** (triangle on left) → **[Alarm Log]** → **[Save Log]**

  ⓘ This will save a time-stamped copy of the alarm log as a .txt file within the control.

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Step 2 — Access Saved Log





ⓘ To view HMI folder, key must be in access level 2 or higher.

- Navigate to **[Setup]** (wrench on left) → **[System data]**
- Then in the file structure go to: **HMI data** → **Logs** → **Alarm Log**
- Select the alarm log and press **[Copy]**
- At the top of the directory select a storage device (USB Top or Bottom) → **[Paste]**.
  - The Alarm Log should save as a .txt file to the selected storage device.
- Send the log to Customer Service.