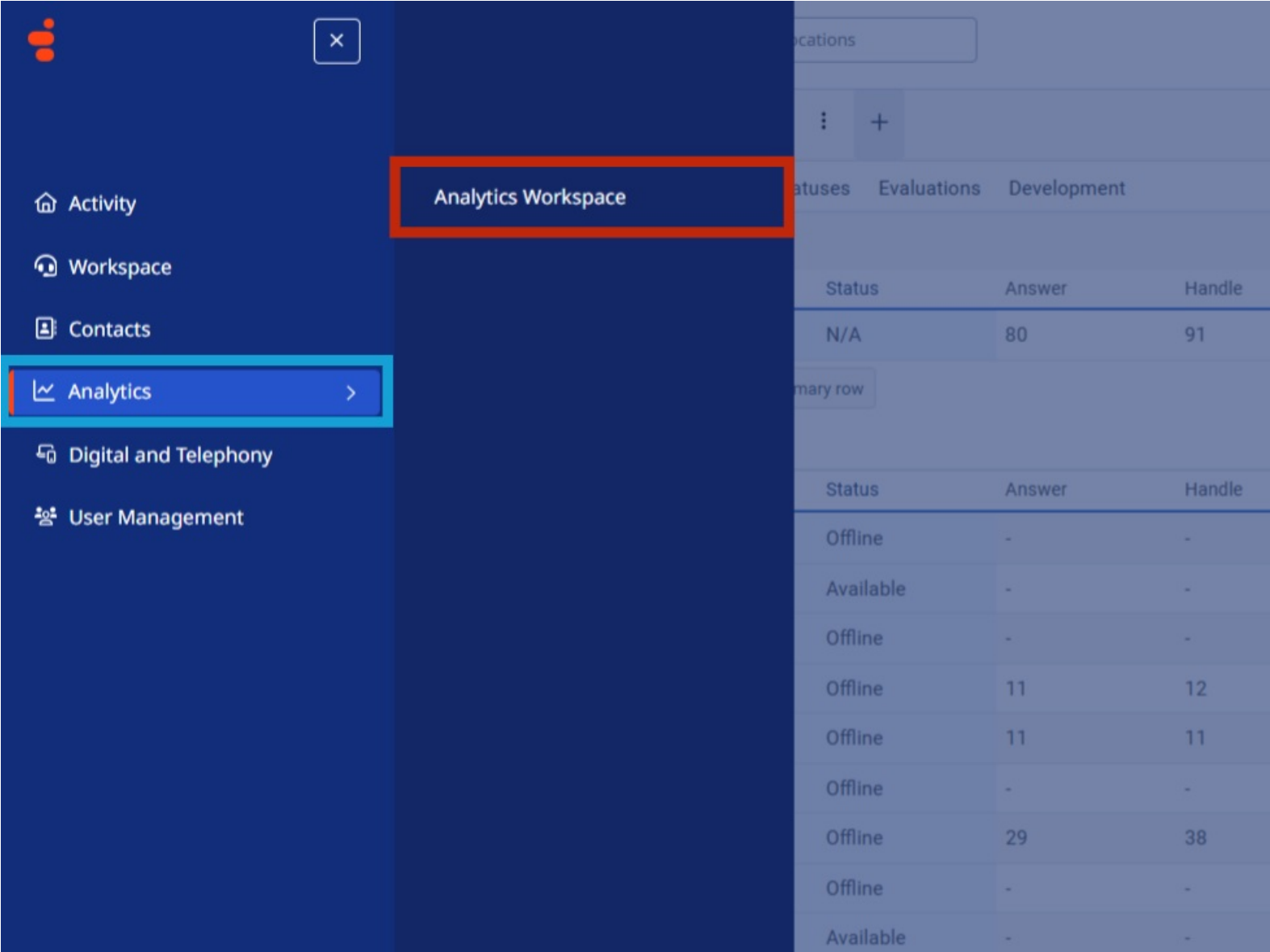


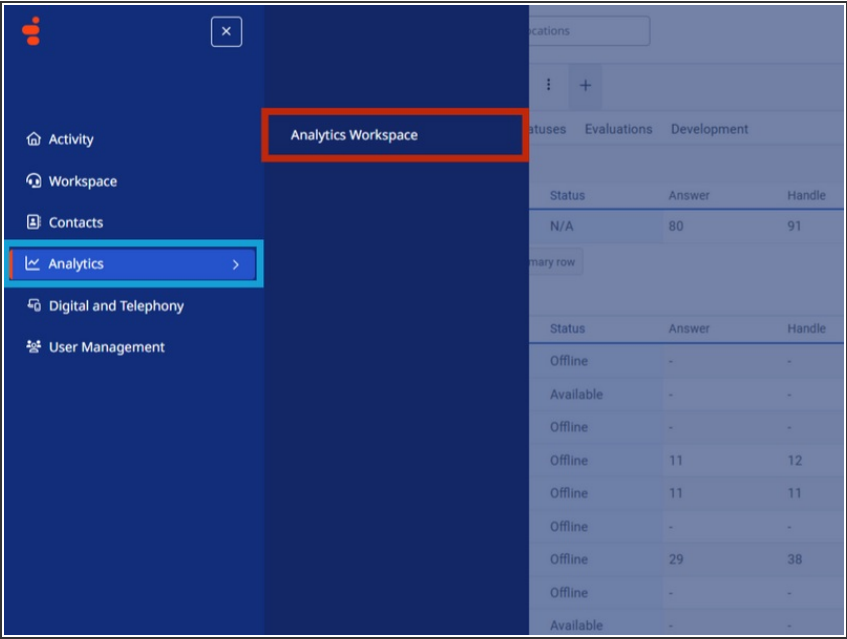


Reviewing an Interaction

Written By: Brendon Welch

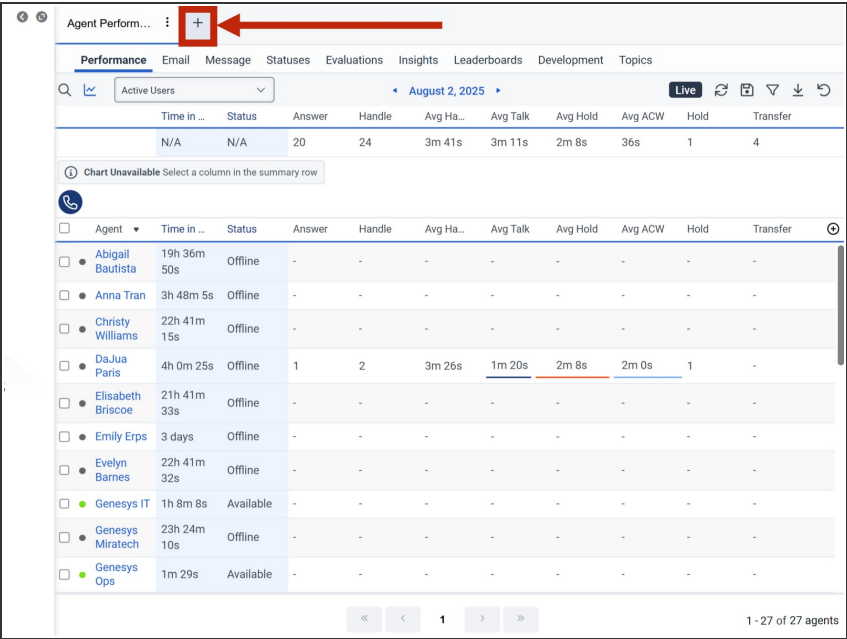


Step 1 — Reviewing an Interaction



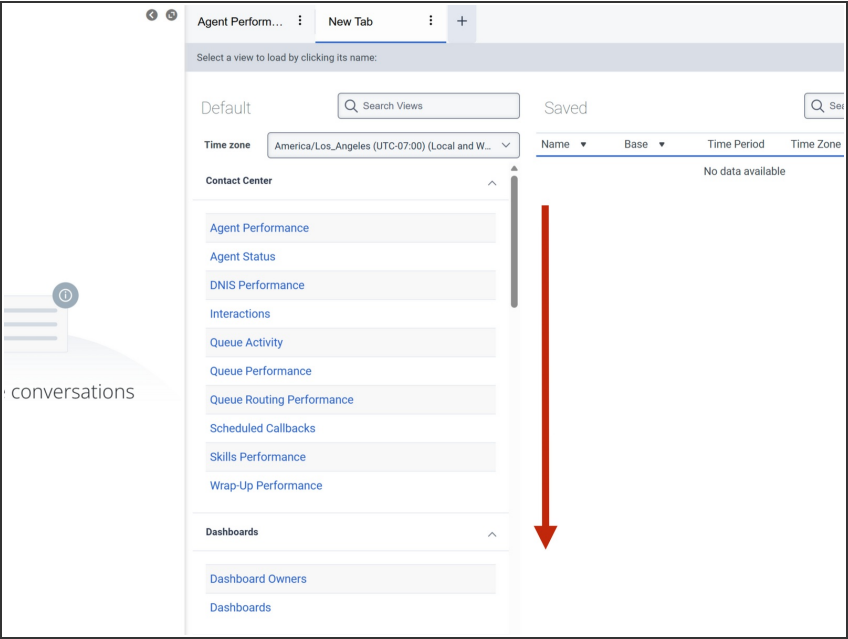
- Click **Analytics**
- Click **Analytics Workspace**

Step 2



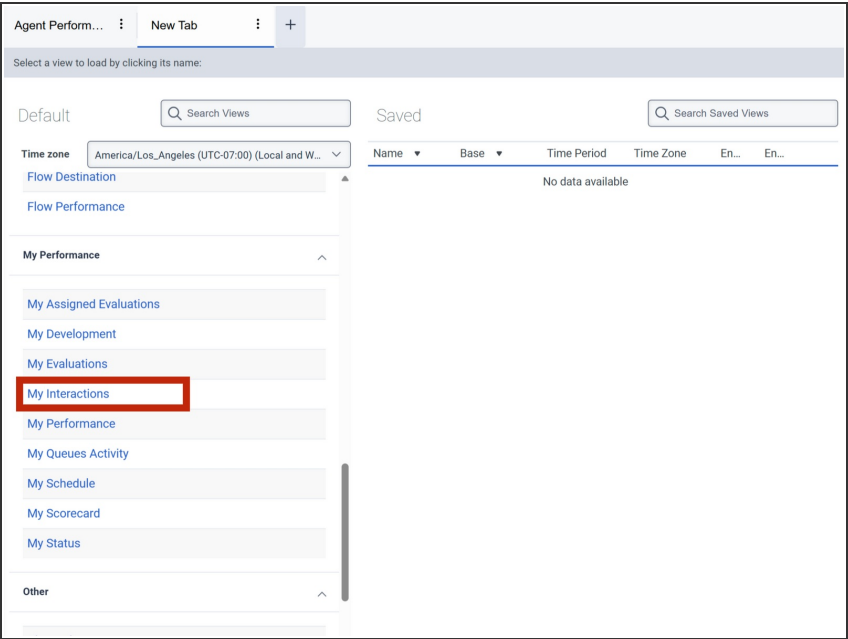
- To open a new Tab:
- Click **+**

Step 3



● Scroll Down

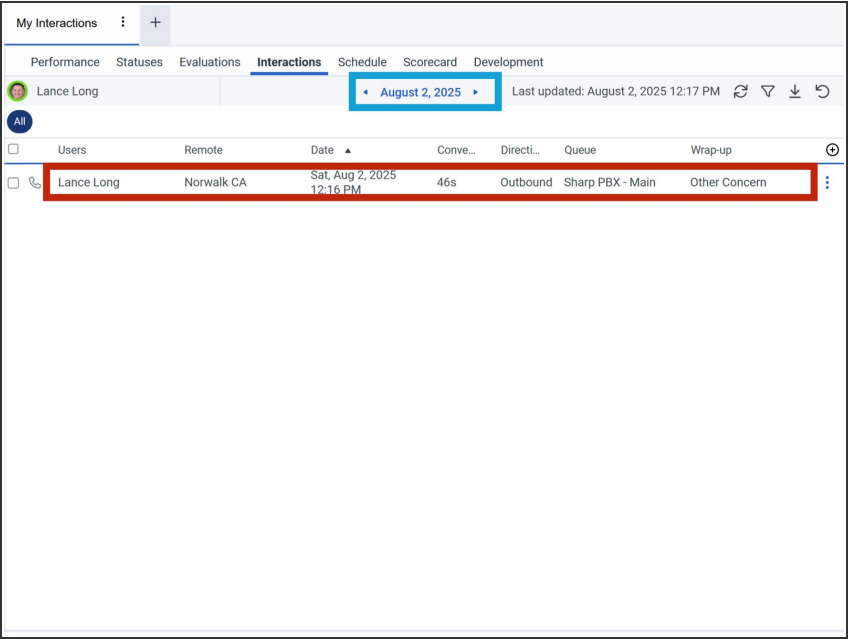
Step 4



★ In My Performance:

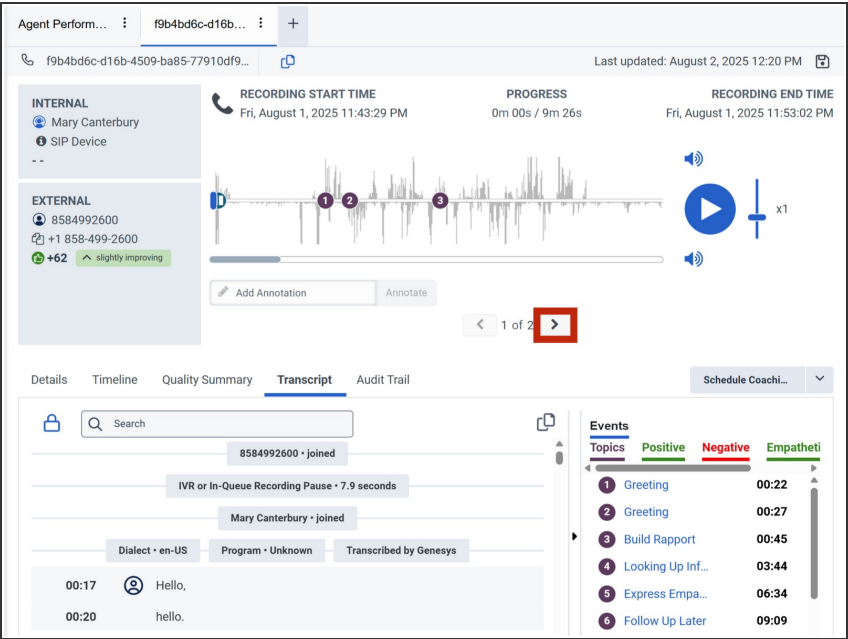
● Select My Interactions

Step 5



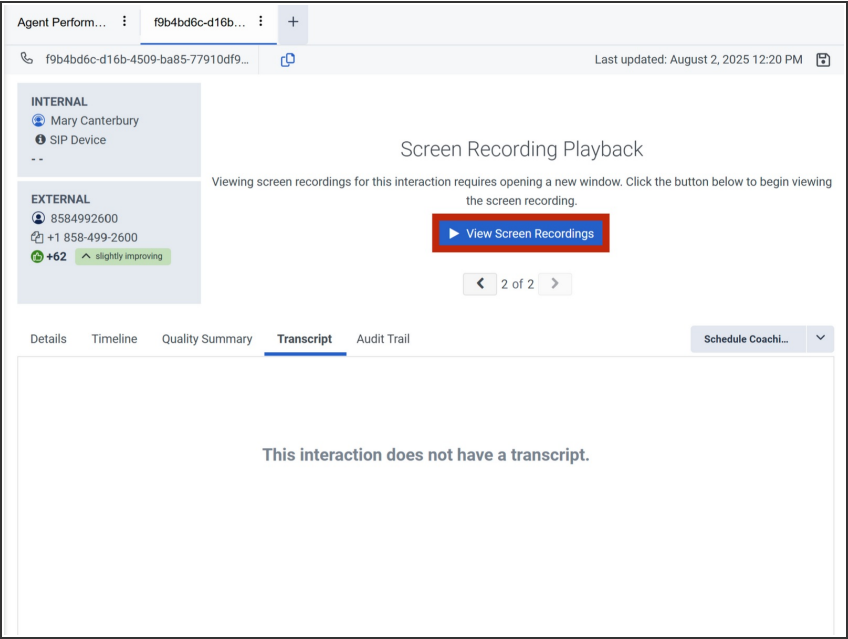
- To change the Date:**
 - Click the **Arrows on the left and right** of the date
- To play an interaction:**
 - Click on the **Interaction**

Step 6



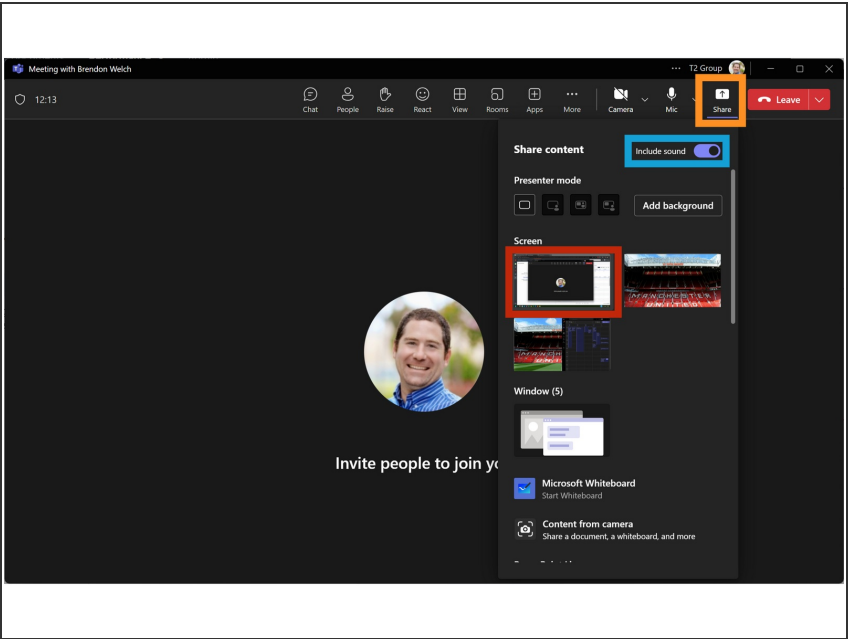
- To play the video and audio from the interaction:**
 - Click the **Page 2 Arrow**

Step 7



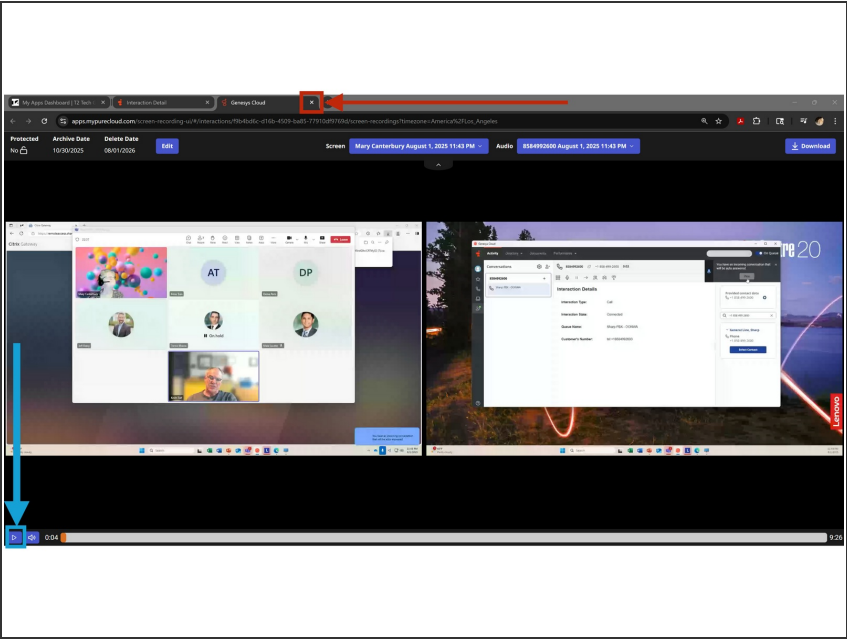
- Click **View Screen Recordings**

Step 8



- [CLICK HERE to Share your Interaction in Teams](#)

Step 9



 **To play the interaction:**

 Click **Play**

 **To close the interaction:**

 **Close the Tab**