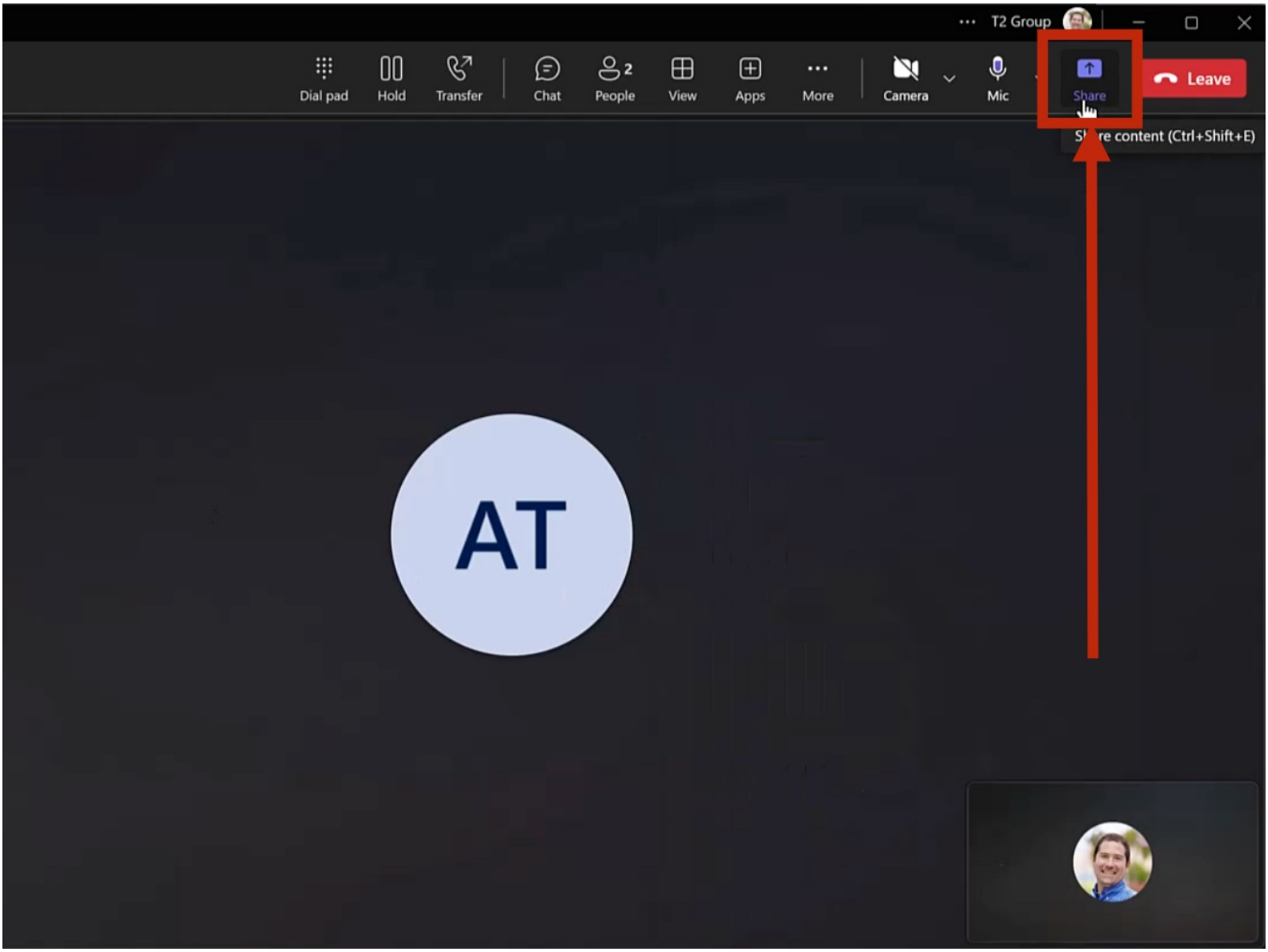
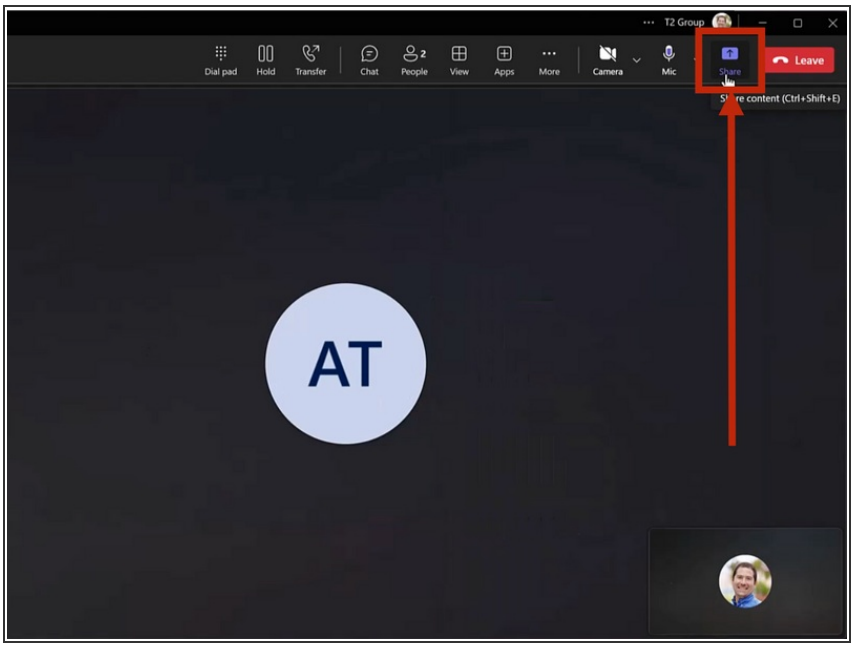
Screen Sharing for Agent Shadowing

Written By: Brendon Welch



Step 1 — Screen Sharing for Agent Shadowing

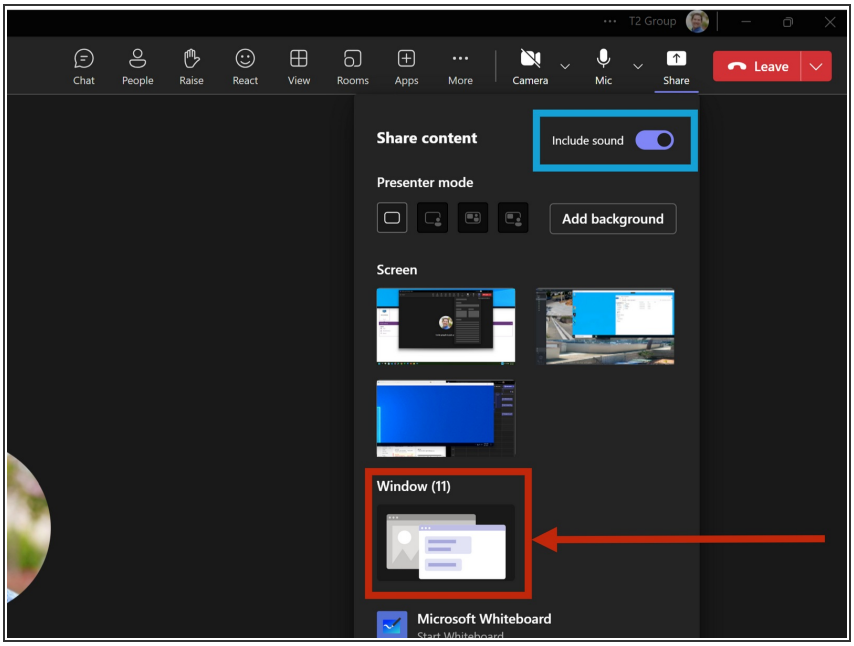


While in a Team's meeting:

- Click **Share**

The **Share** button is to the left of ***Leave*** and to the right of the ***Mic*** icon.

Step 2



To include the audio from your computer:

- Toggle **Include Sound**

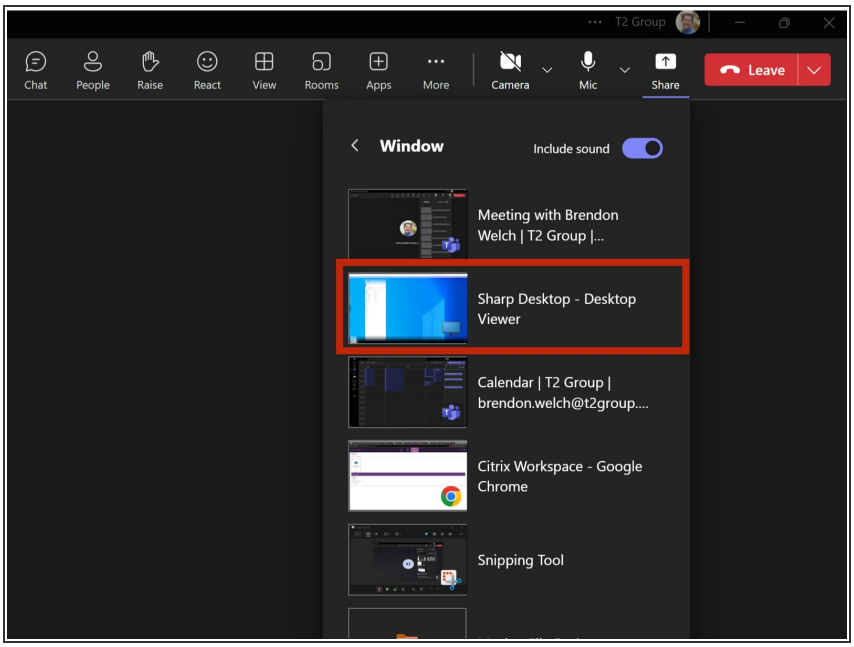
⚠ Be sure to share your **Virtual Desktop**.

- Click **Window**

Do not select Screen.

⚠ ***If you select a screen, you will not share your entire Virtual Desktop.***

Step 3



- Select **Sharp Desktop - Desktop Viewer**