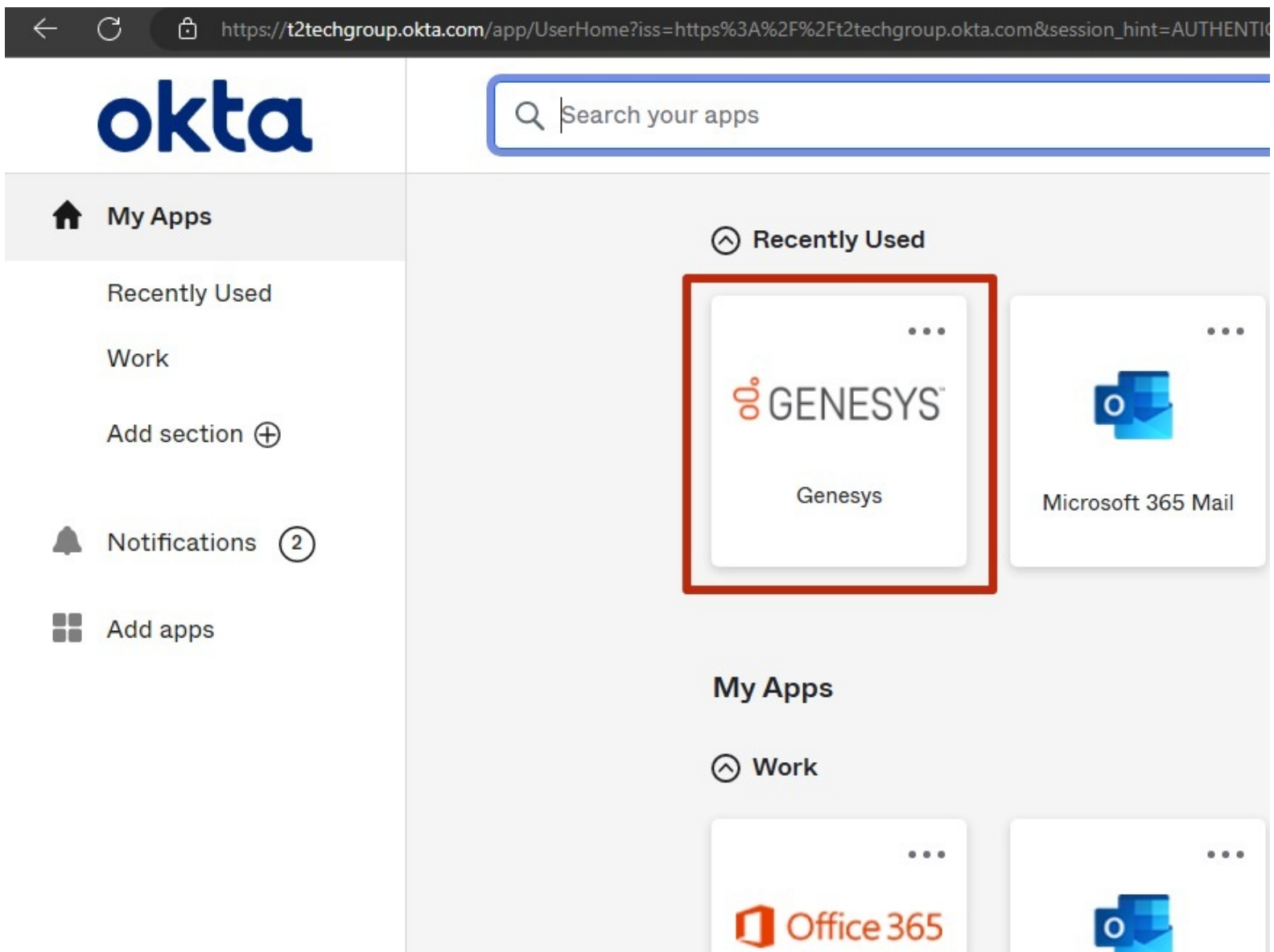


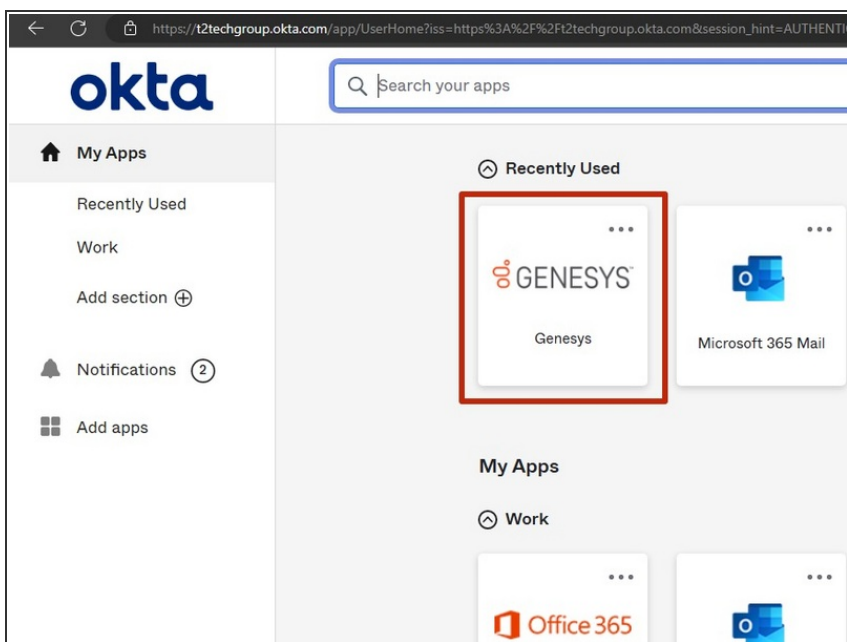


How to Login

Written By: Brendon Welch



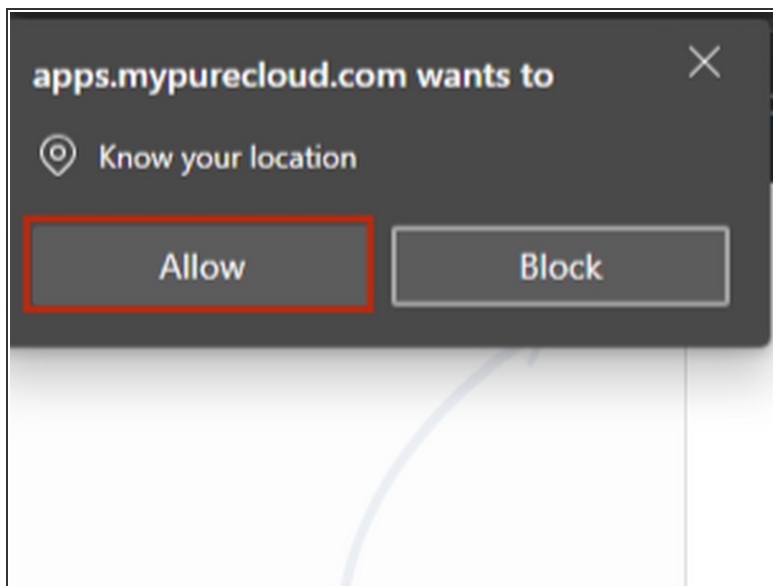
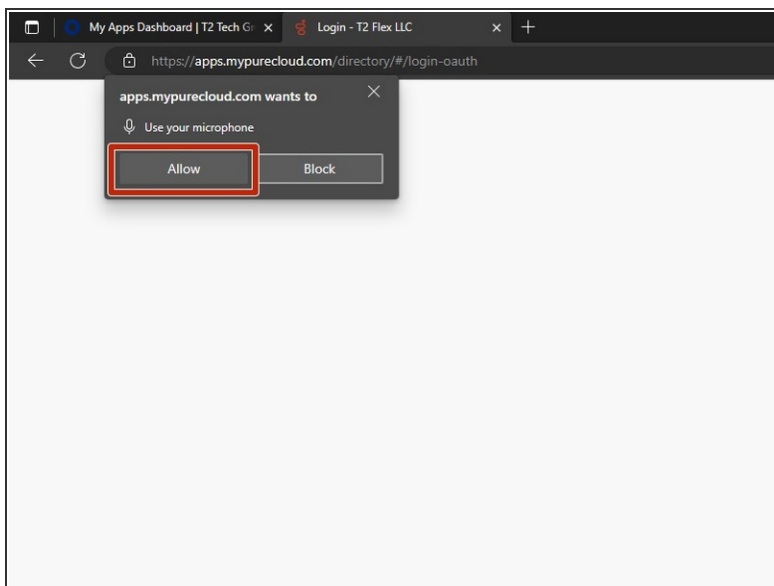
Step 1 — How to Login



★ While viewing your T2 Dashboard:

● Click **Genesys**

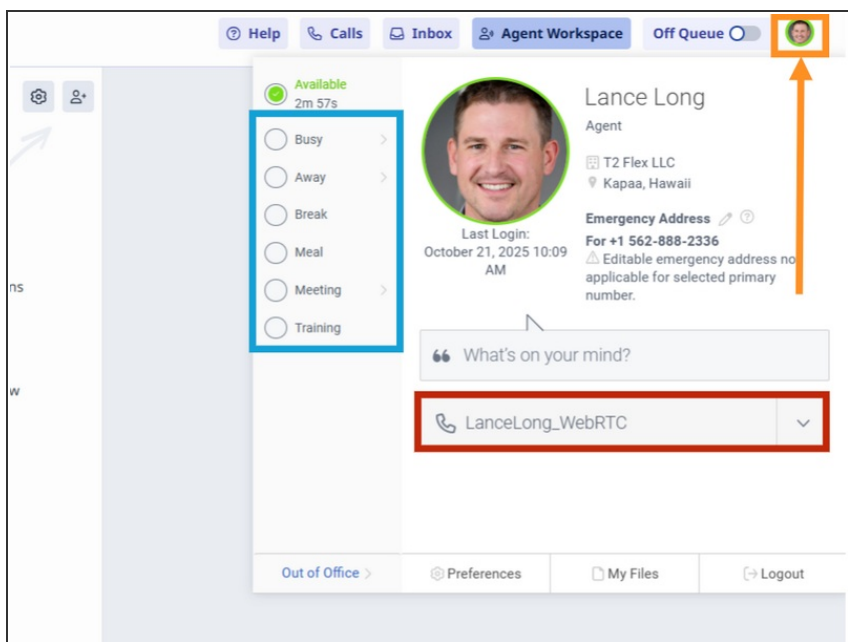
Step 2



★ The first time Genesys loads, you will be prompted to provide permission to your Microphone and Location.

● Select **Allow**

Step 3



 **To change your Status and review your softphone status:**

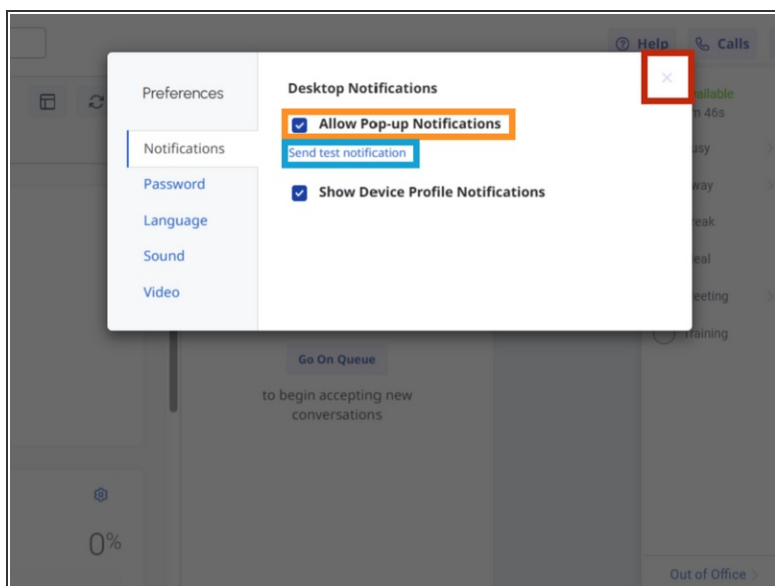
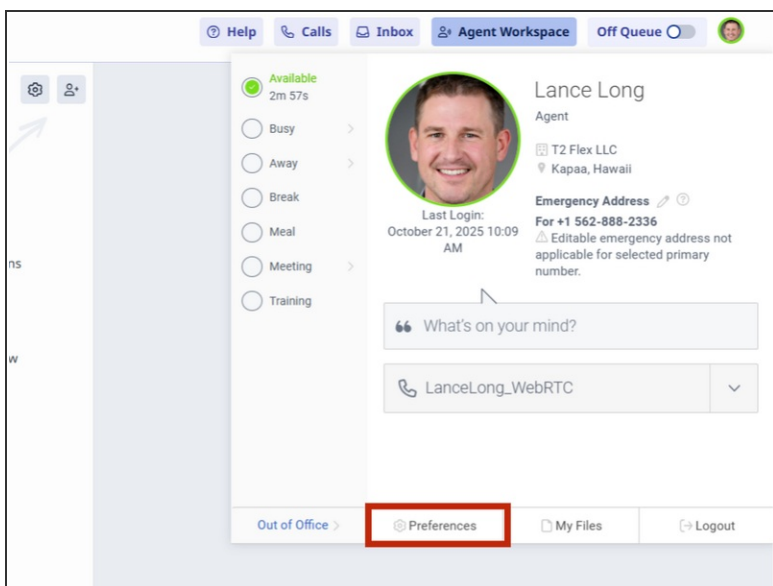
 Click your **Profile Icon**

 **Status**

 **Assigned Softphone**

 **[If you do not have a Softphone assigned CLICK HERE](#)**

Step 4



★ To enable push notifications in your browser:

- Select **Preferences**
- Select **Allow Pop-up Notifications**

★ To send a test notification:

- Click **Send test notification**
- Click **X** to close the window

★ [CLICK HERE to Go On Queue](#)