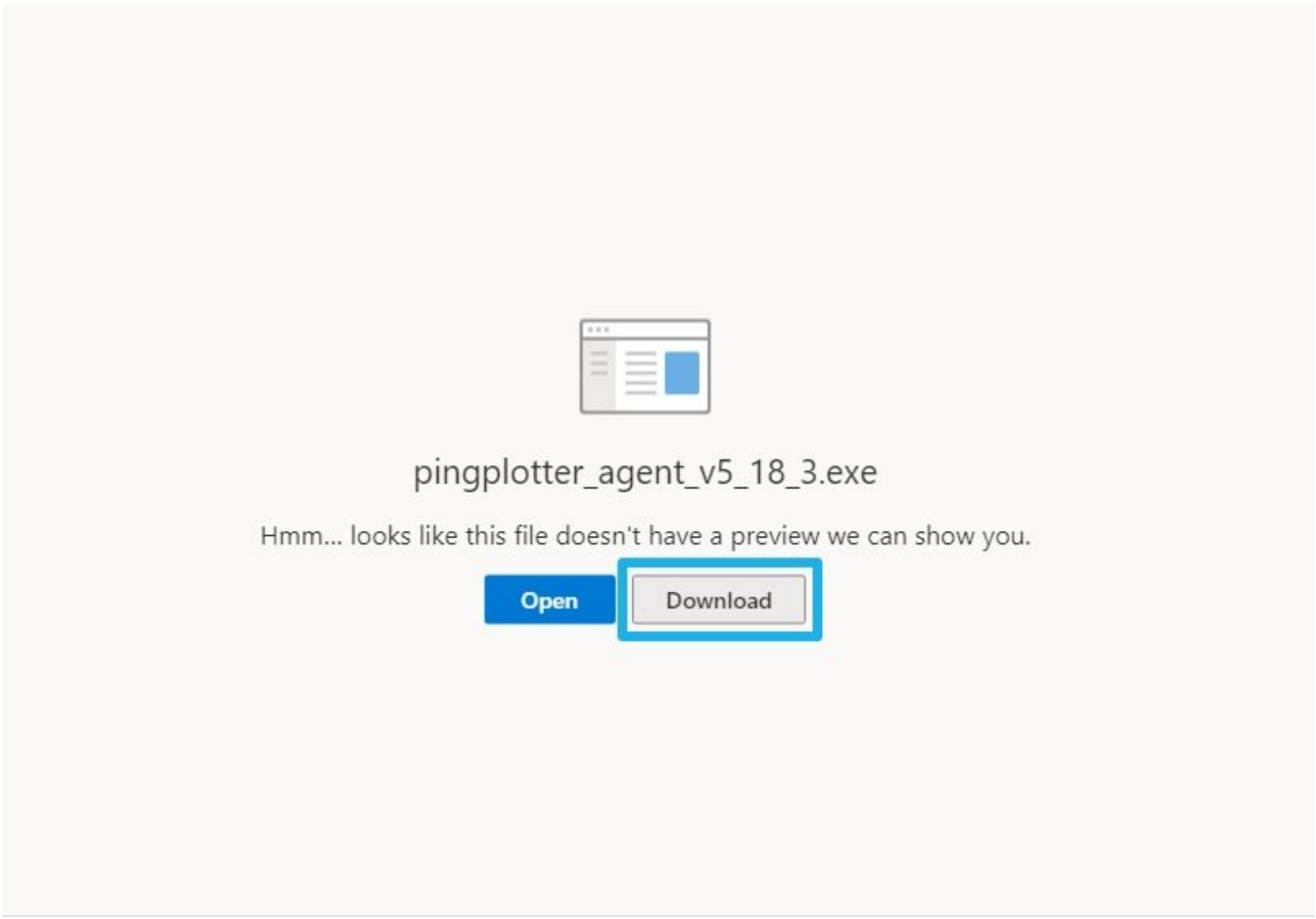
PingPlotter - Setup

Written By: Brendon Welch

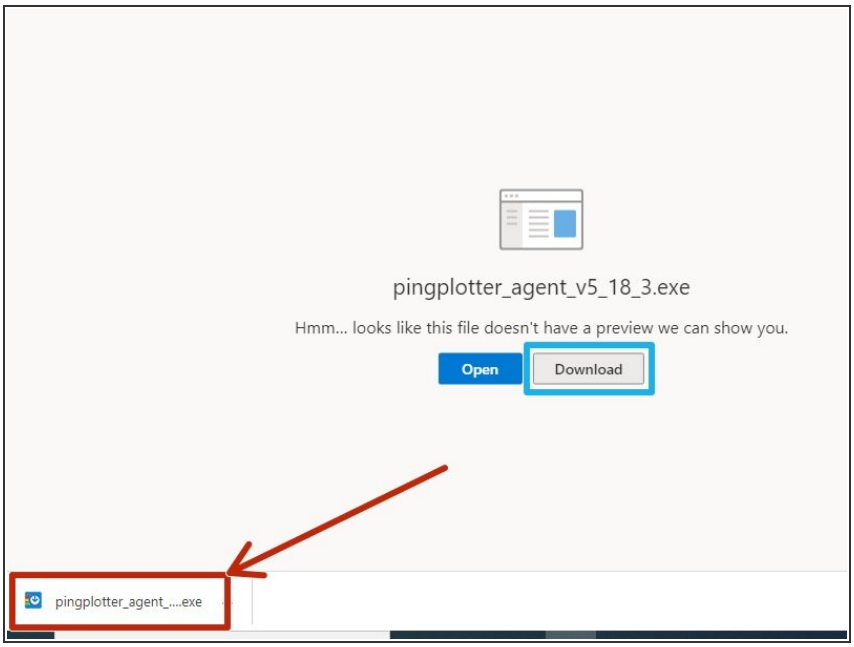
1 o



INTRODUCTION

PingPlotter is a network monitoring and troubleshooting tool. It runs in the background collecting data while you continue to run applications. In the event you experience network problems, T2 technicians can analyze the data to properly troubleshoot your issues.

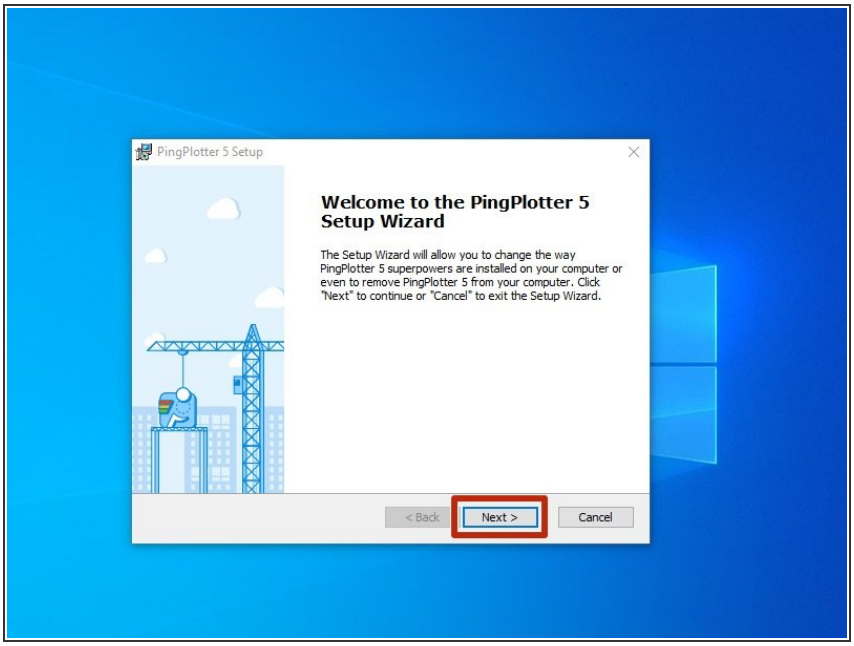
Step 1 — PingPlotter - Setup



⚠ CLICK HERE to go to the PingPlotter Agent Download

- Click **Download**
- Click **PingPlotter_Agent** in the download bar

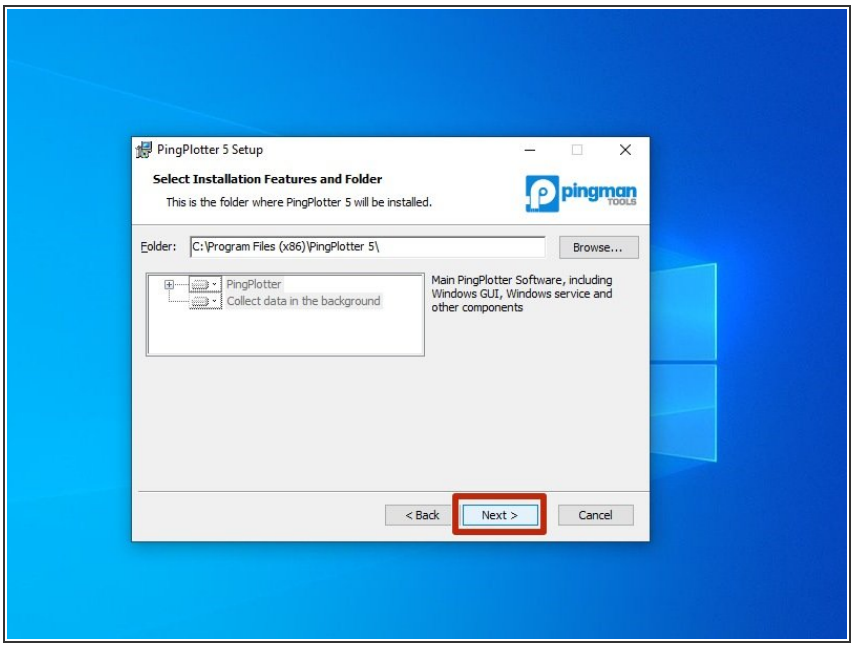
Step 2



ⓘ **PingPlotter Setup will appear.**

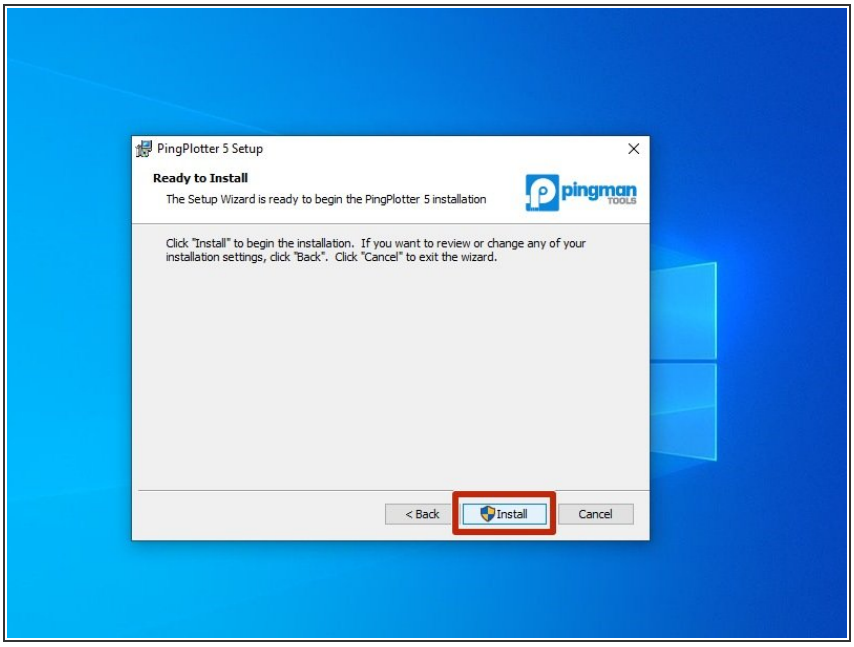
- Click **Next**

Step 3



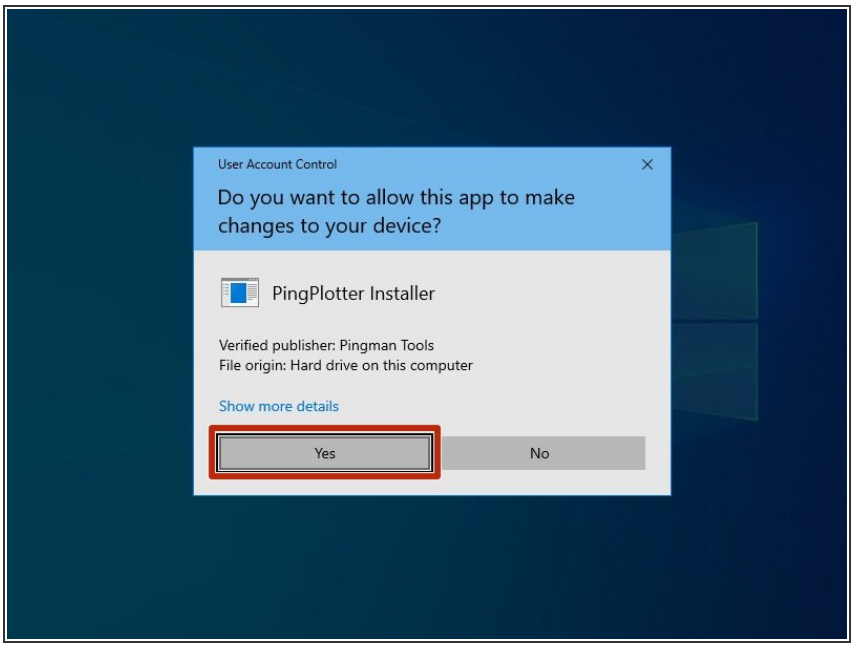
- Click **Next**

Step 4



- Click **Install**

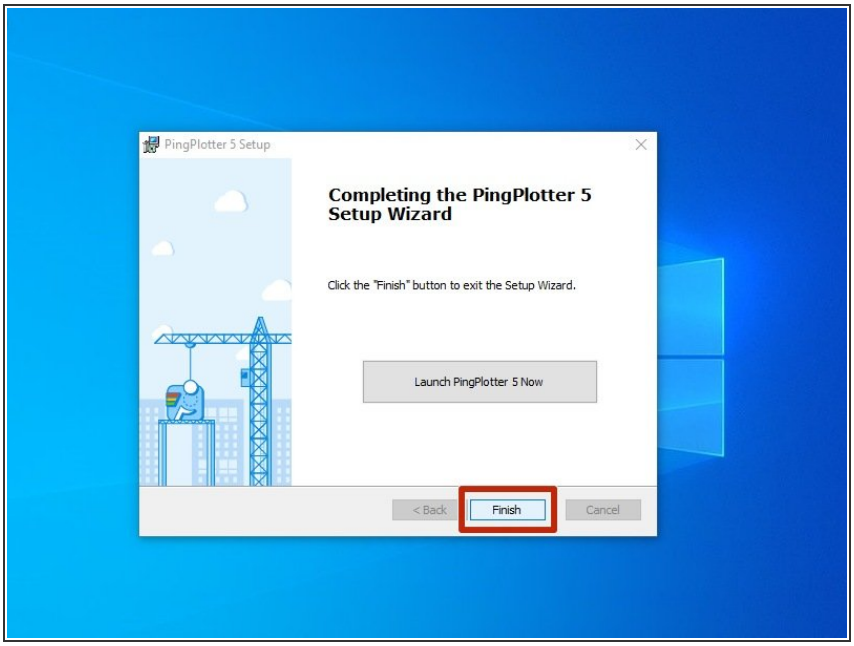
Step 5



User Account Control will request permission to install PingPlotter.

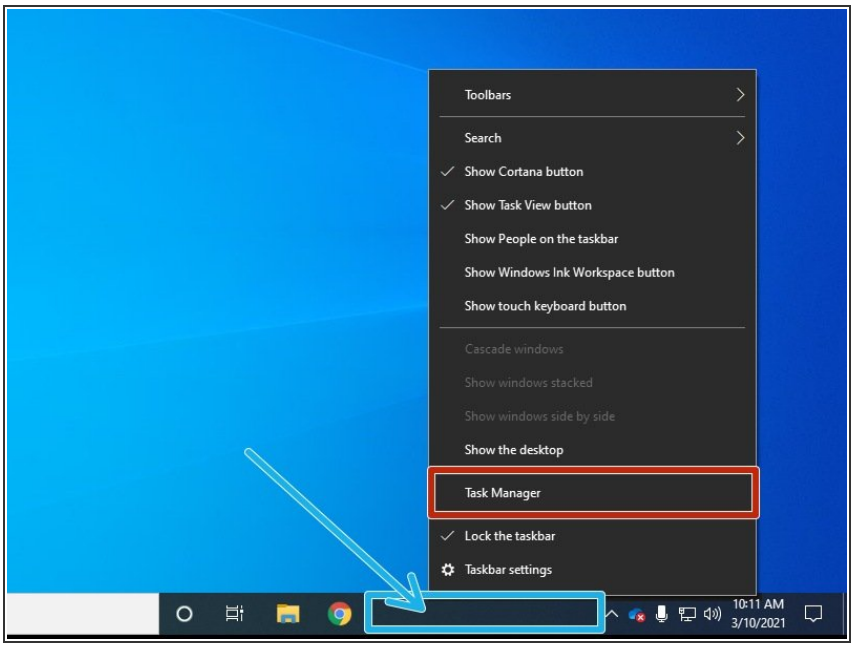
- Click **Yes**

Step 6



- Click **Finish**

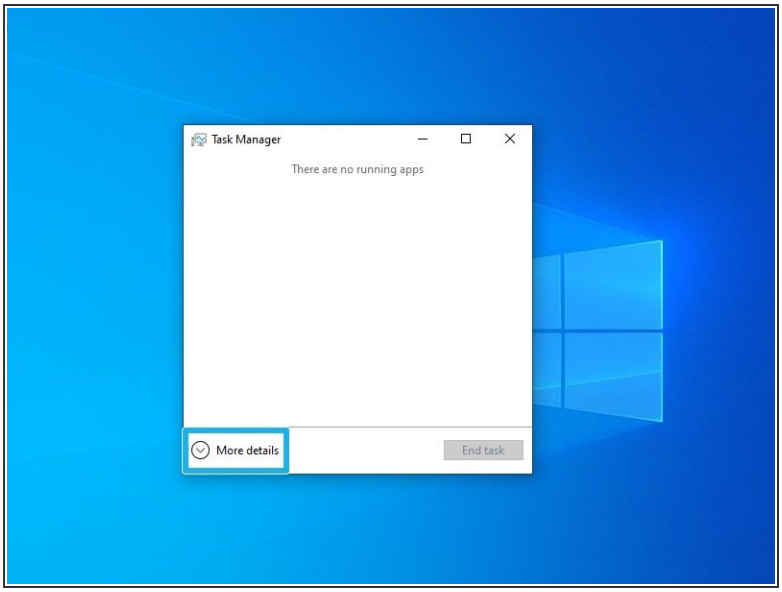
Step 7

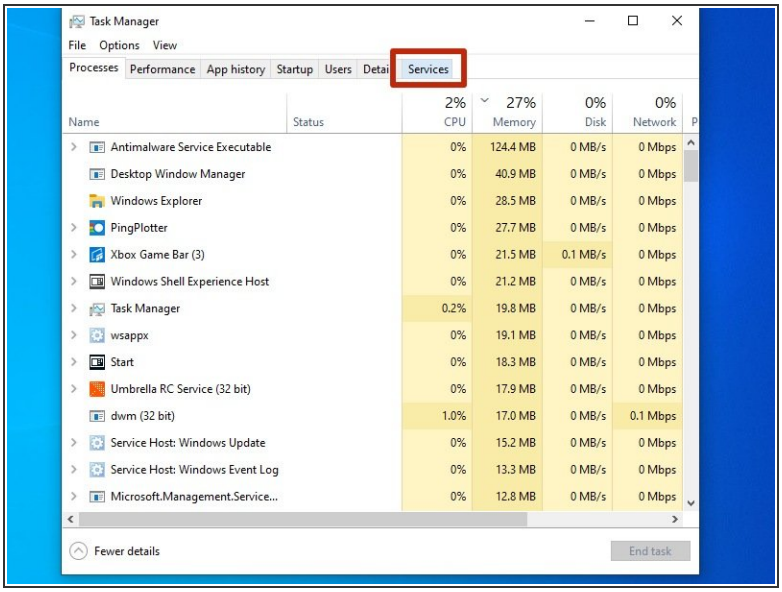


You need to verify that PingPlotter is running in the background.

- Right-click in an open spot in your **Taskbar**
- Click **Task Manager**

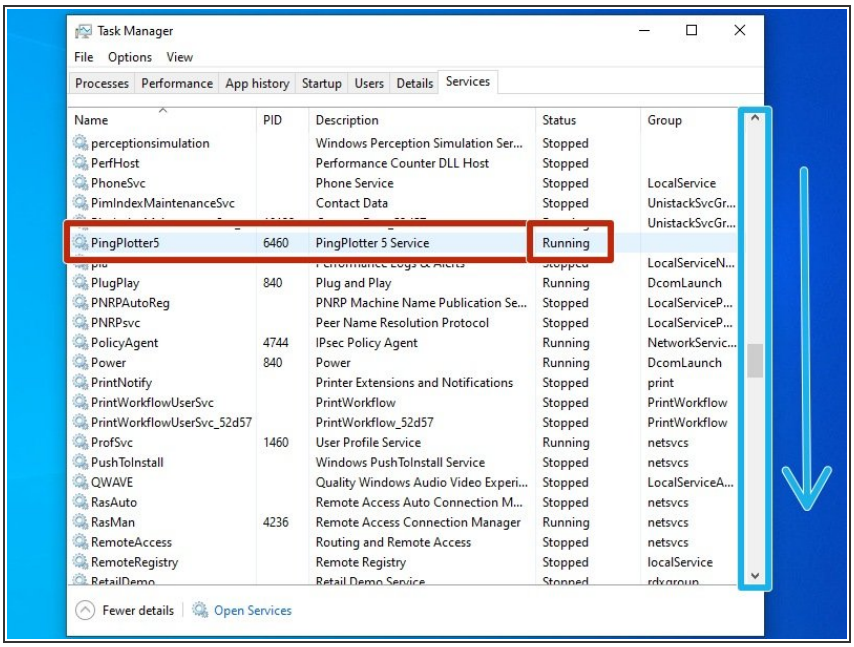
Step 8





- Click **More details**
- Click **Services**

Step 9

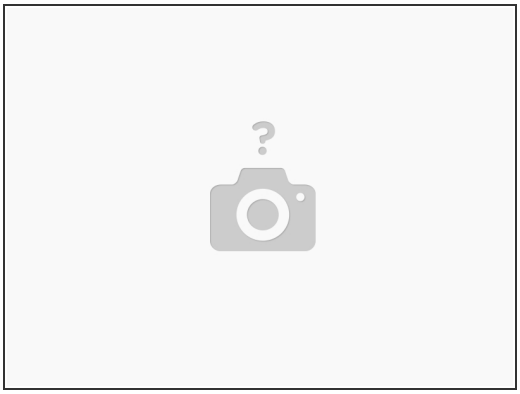


- **Scroll down** the "Services"
- Locate **PingPlotter 5** and verify it is **Running**

⚠ ***If PingPlotter is not running, reboot your PC and recheck.***

[CLICK HERE to Uninstall PingPlotter]

Step 10



- Insert wisdom here.