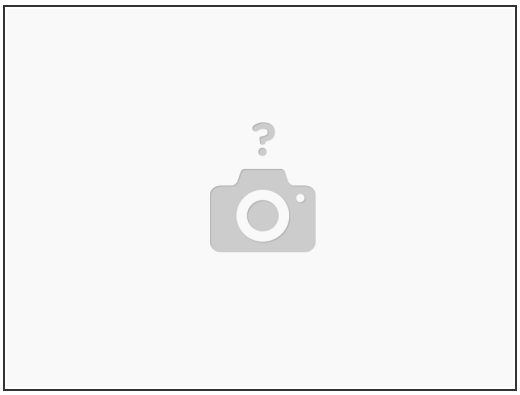
Updating Array Firmware

Written By: Mosaic Support



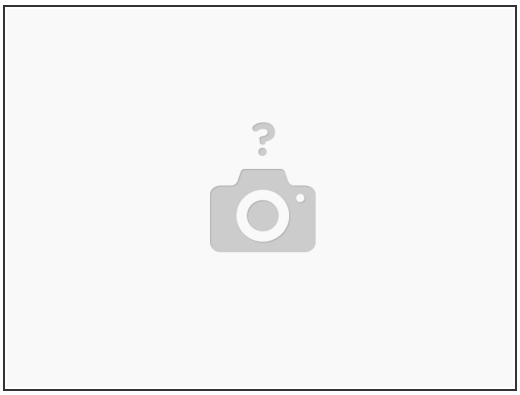
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Step 1 — Download Firmware and Transfer to USB Drive



- Array firmware releases will be emailed directly to customers of the first production run.
- **Keep the firmware file zipped when transferring to a USB drive.**

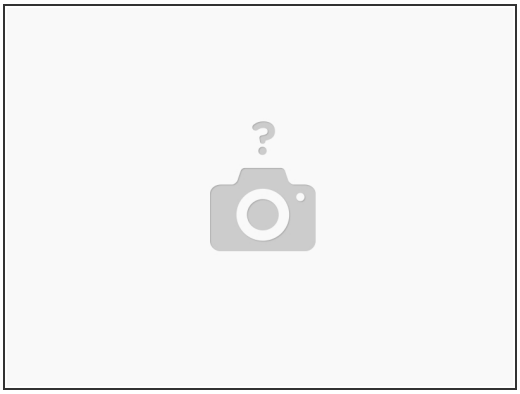
Step 2 — Insert USB Drive and Start Firmware Update



- Insert USB drive into its port below the screen.
- Navigate to *Settings* > *About* on the front screen
  - Select 'Update from USB' and then select the file from the USB stick to initiate the update.

ⓘ Updates will typically take around 30-60 minutes. If your update is taking significantly longer, or seems to have stalled, please contact your Account Manager

Step 3 — Powercycle Array



- After the update is complete, powercycle Array by turning the front power switch off. After a pause, power on Array again.

If you have any additional questions, please send us a message at support@mosaicmfg.com