

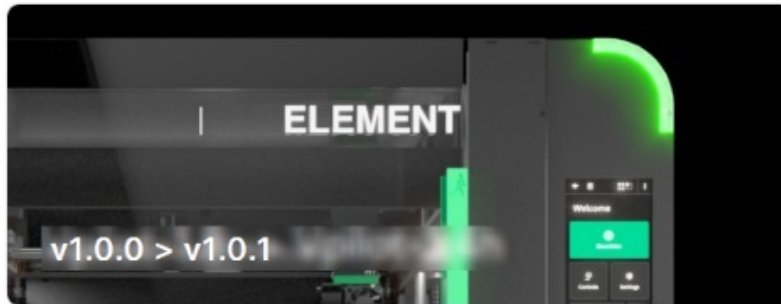


Update Element Firmware

How to update Element (HT) firmware over the Cloud or using a USB drive.

Written By: Mosaic Support

← Firmware

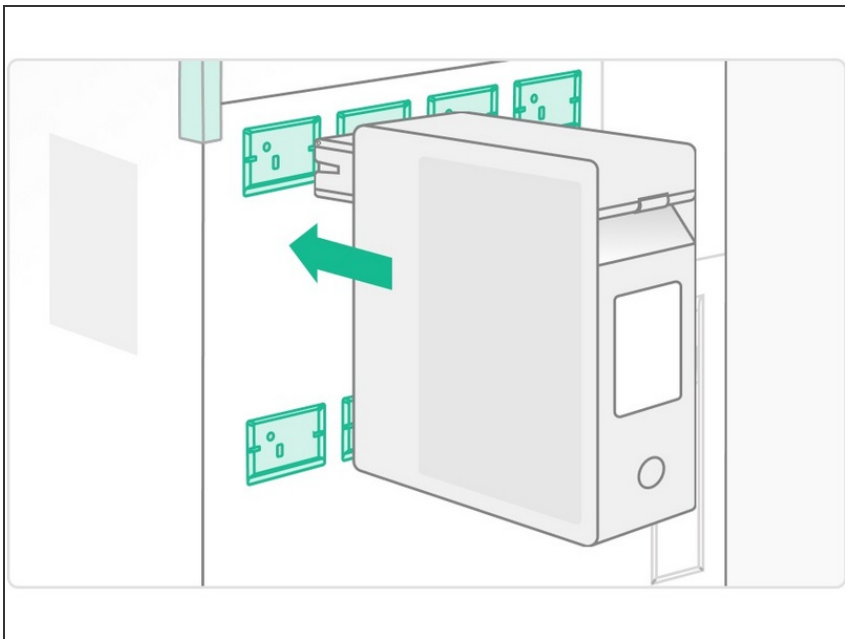


Update from Cloud



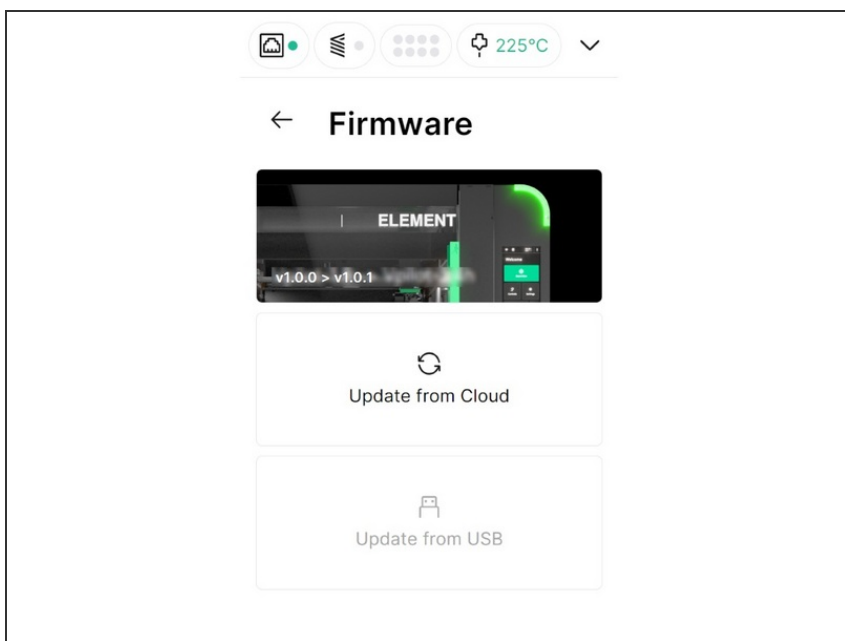
Update from USB

Step 1 — Install Material Pods to Element



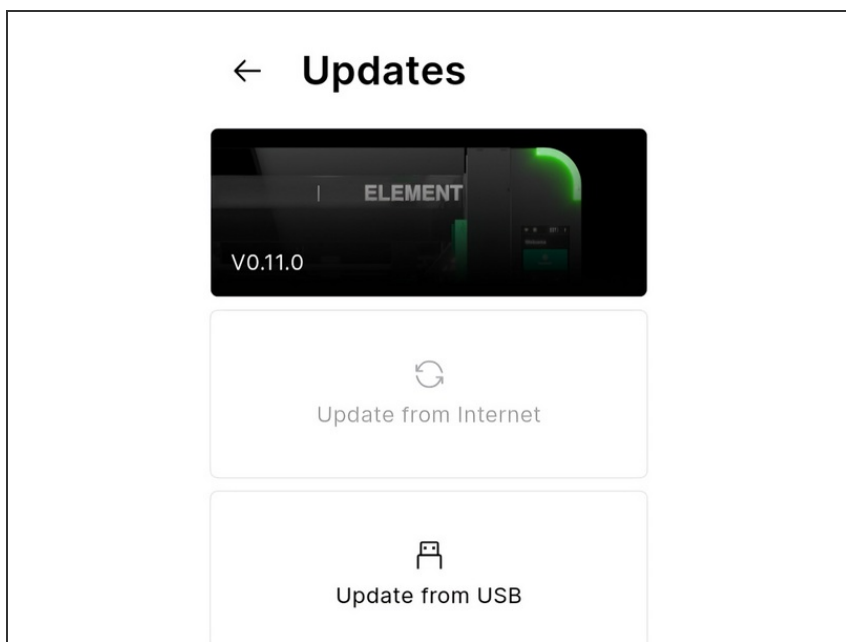
- Insert two of your available Material Pods into the receivers, but not more. The firmware for these Material Pods will also be updated, if applicable.
- Having more than two Material Pods installed may affect the main firmware update.
- After the main firmware update completes, other Material Pods can be updated individually - see step 4.

Step 2 — Check for New Releases and Update from Cloud



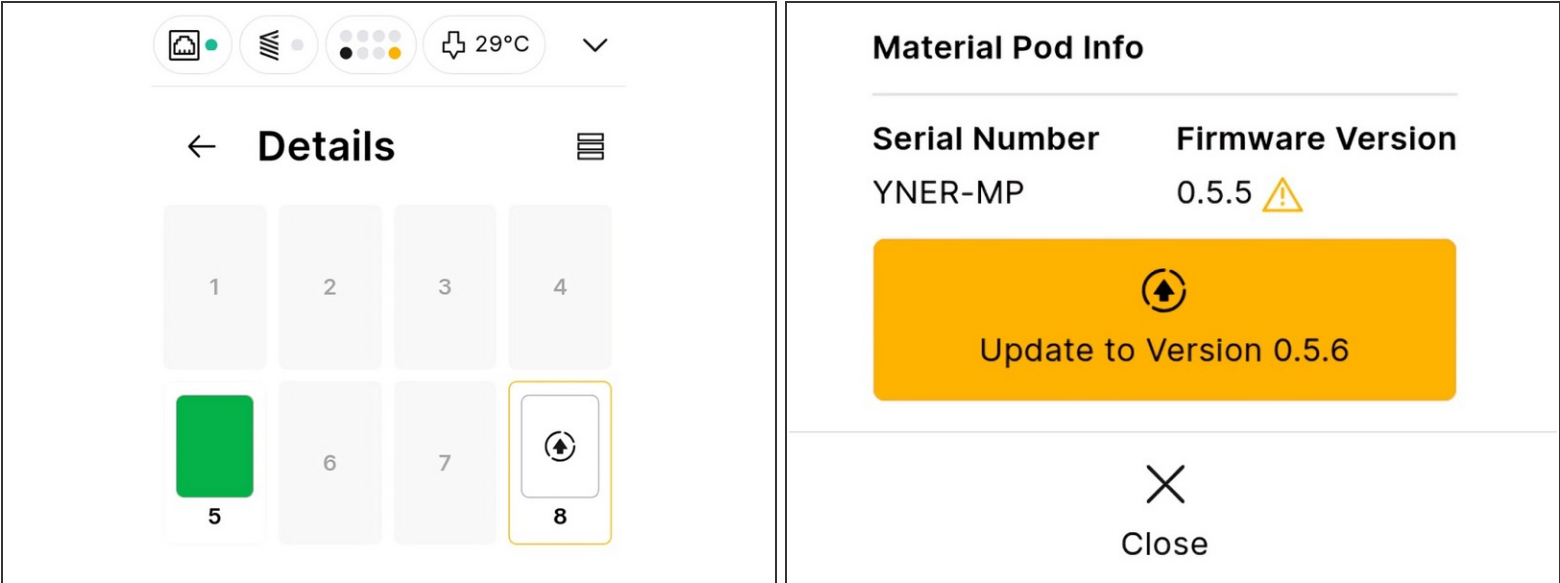
- On Element's menu, go to *Settings > About > Updates*.
 - New release versions will display here, and the option to update from Cloud will be available if Element is connected to the Internet.
 - Select Update from Cloud to proceed with the firmware update.
- ⚠ Please do not power off Element or unplug the power during the update.

Step 3 — How to Update Firmware using USB Drive



- Contact your Account Manager or support@mosaicmfg.com for the latest firmware release.
 - ⓘ Keep file zipped.
 - Transfer the firmware zip folder to a USB drive, insert into Element's USB port.
 - Select Update from USB on the *Settings > About > Updates* screen.
- ⚠ Please do not power off Element or unplug the power during the update.

Step 4 — Updating Material Pods Individually



- After the main firmware update has been completed, more Material Pods can be installed and updated individually, under the *Materials > Details* menu. Here, an update is available for the Material Pod in slot 8.
- You will not need to update Material Pods after every update for the main unit. If new Material Pod firmware is available, the update icon will be shown.
- Material Pods should be updated at a maximum of two at a time

If you have any questions, please don't hesitate to contact us at support@mosaicmfg.com.