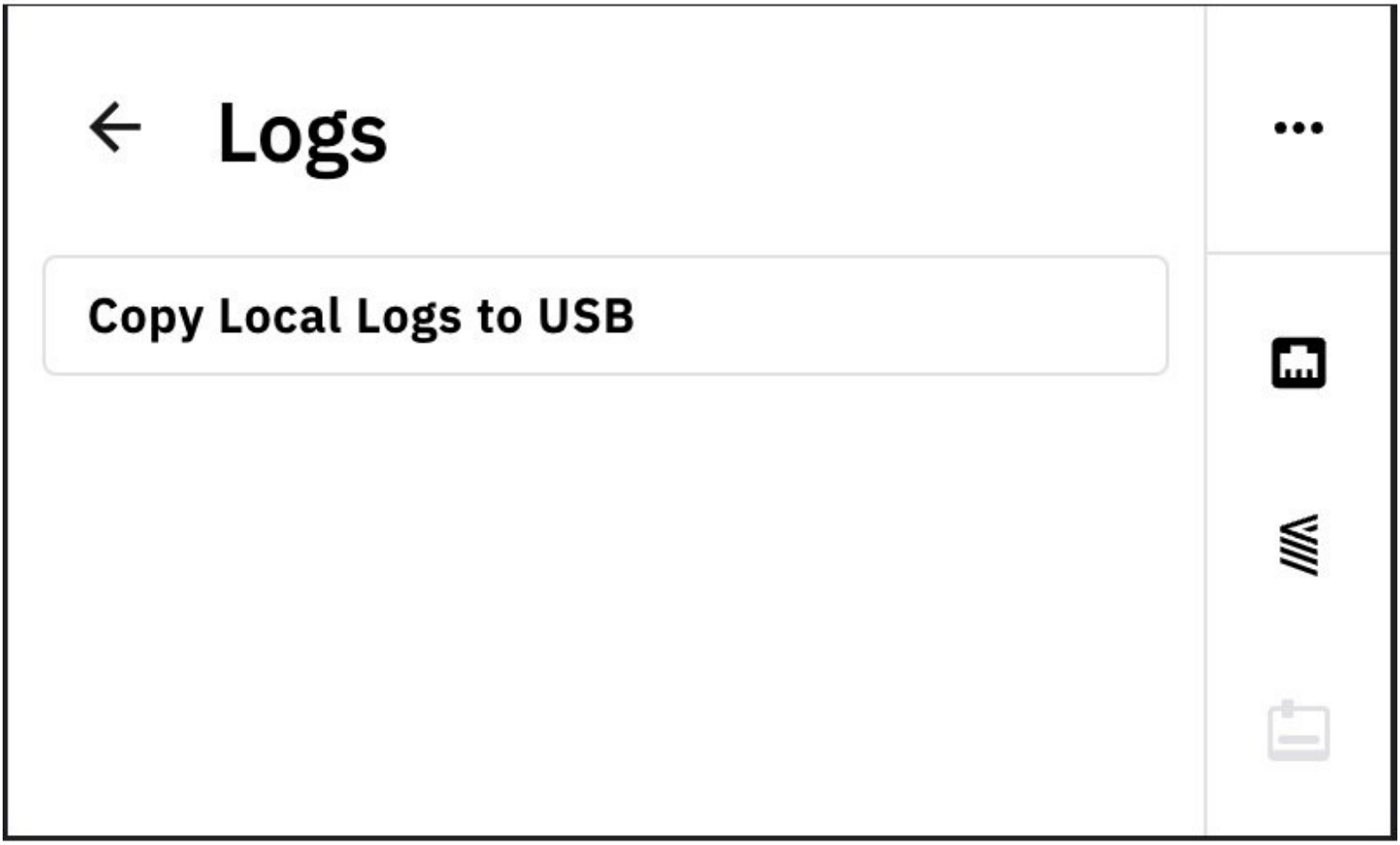
Logging on Palette 3

How to download logs onto the USB drive for Palette 3 for diagnostics.

Written By: Mosaic Support

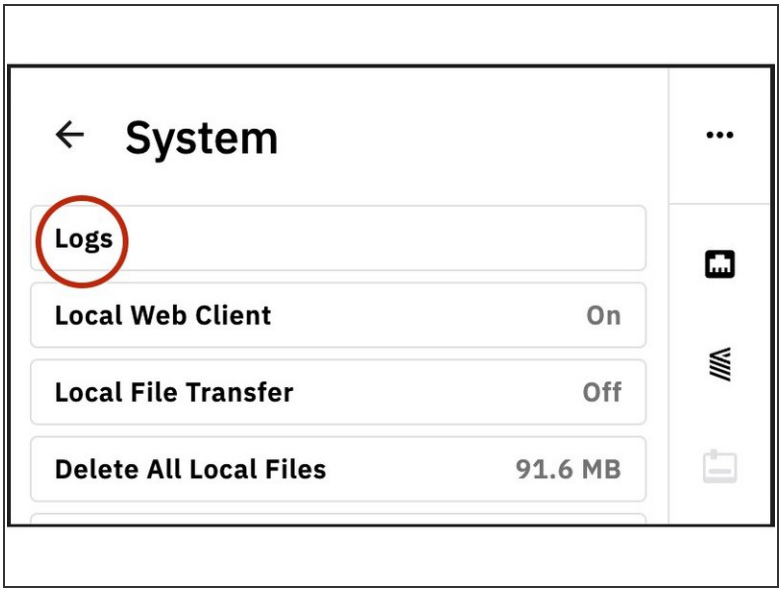


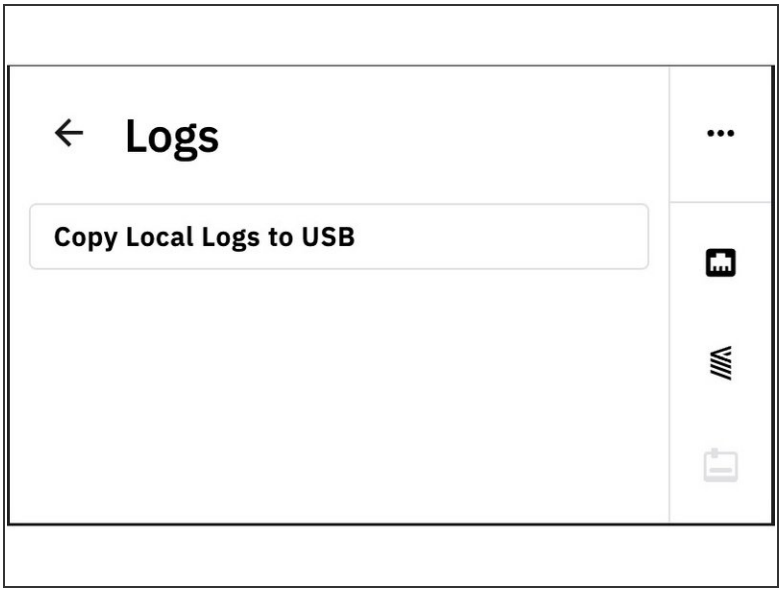
INTRODUCTION

In this guide you will learn how to download logs to a USB.

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Step 1 — System Settings





- Logging is available with firmware v22.04.19.0.
- Go to *Settings > System > Logs.*
- Insert the USB drive into Palette, and select *Copy Local Logs to USB.*
- When creating a ticket with Mosaic Support, please include these log files with your message.

If you have any questions, please don't hesitate to contact us at support@mosaicmfg.com.