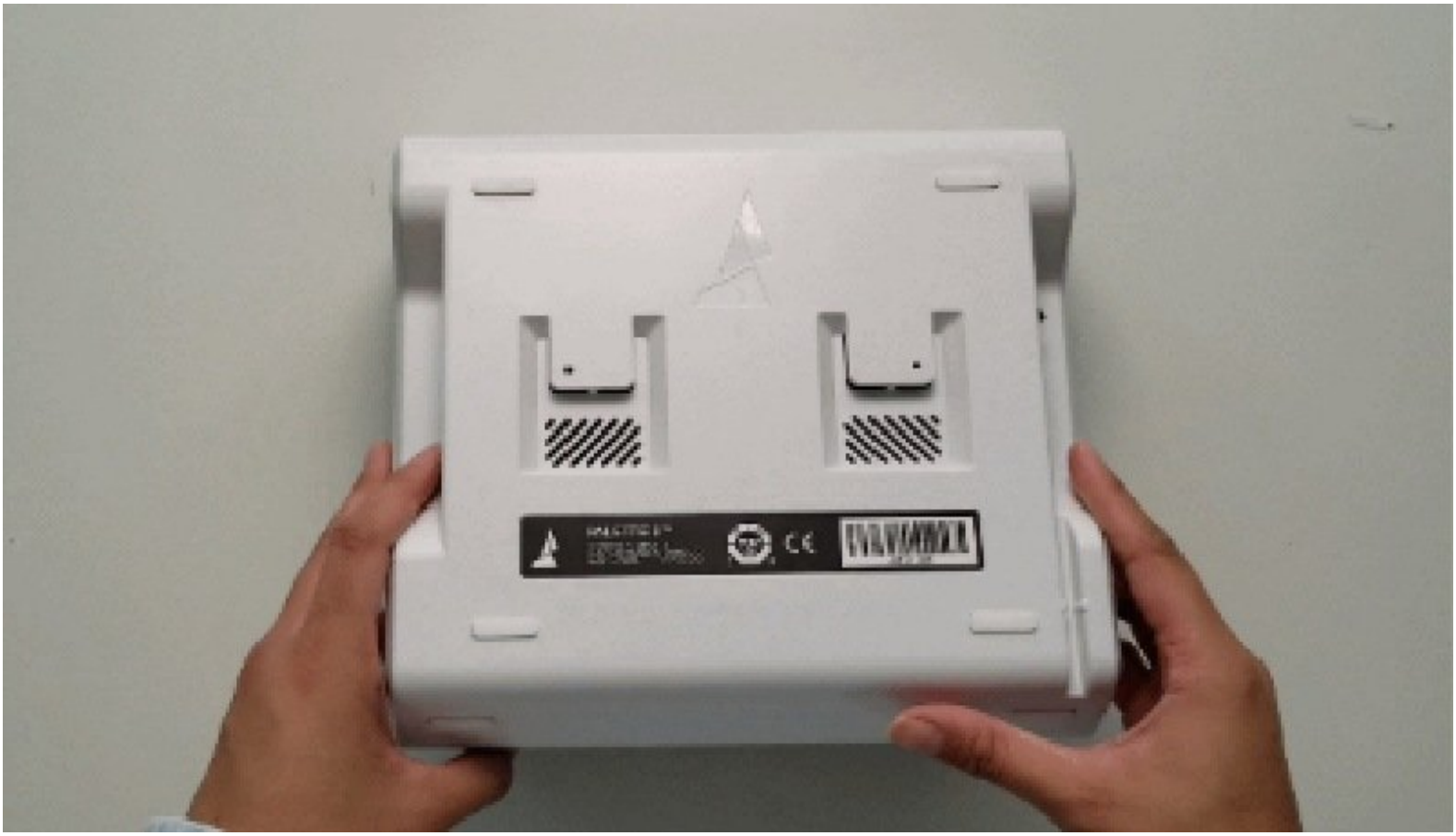
Remove Bottom Casing

Instructions on how to remove Palette 2's bottom casing for maintenance and repair purposes.

Written By: Mosaic Support



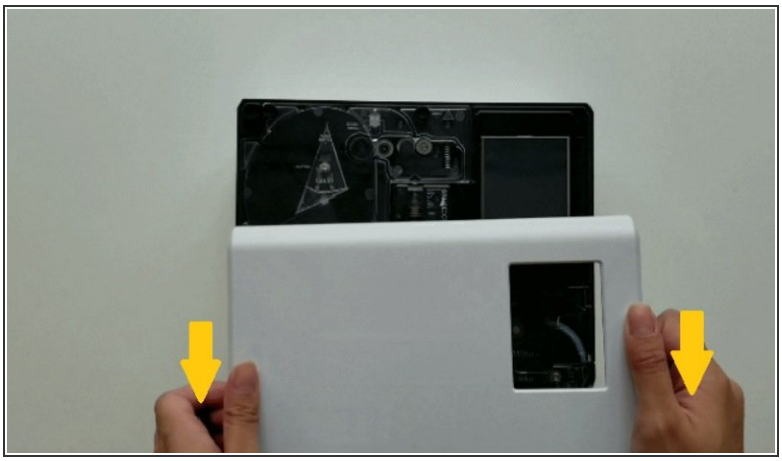
INTRODUCTION

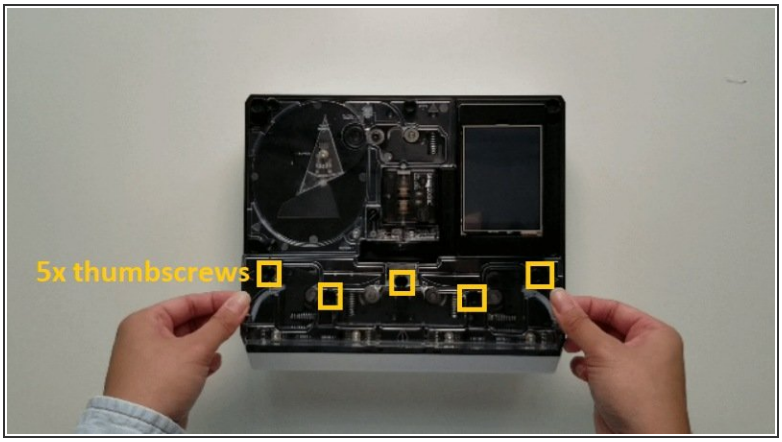
Instructions on how to remove Palette 2's bottom casing for maintenance and repair purposes.

TOOLS:

- Torx Screwdriver (1)

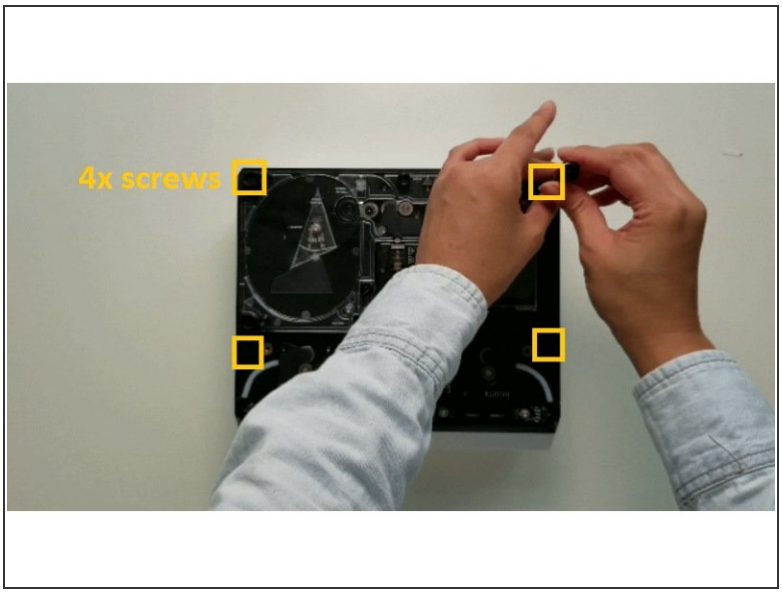
Step 1 — Remove top covers

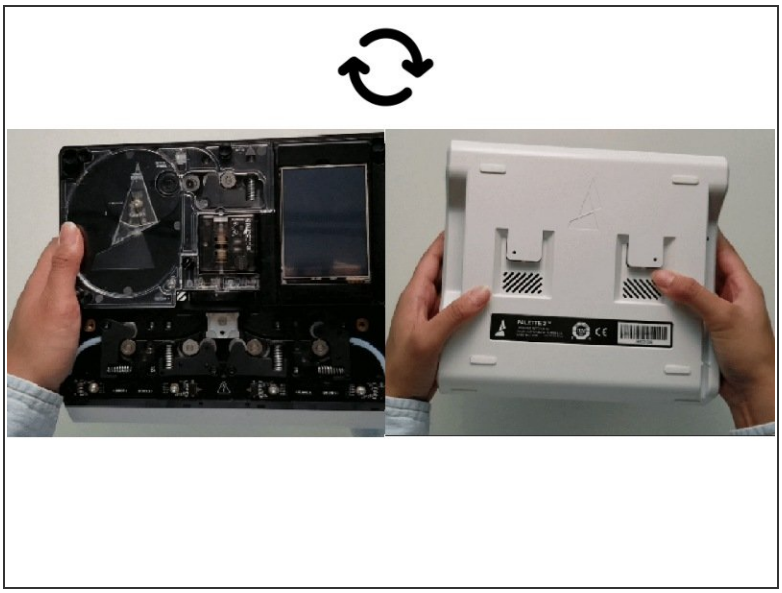




- Turn Palette 2 off and remove the top lid by gently lifting from the sides.
- Remove the ingoing cover by loosening the five thumbscrews counterclockwise.

Step 2 — Remove Bottom Casing



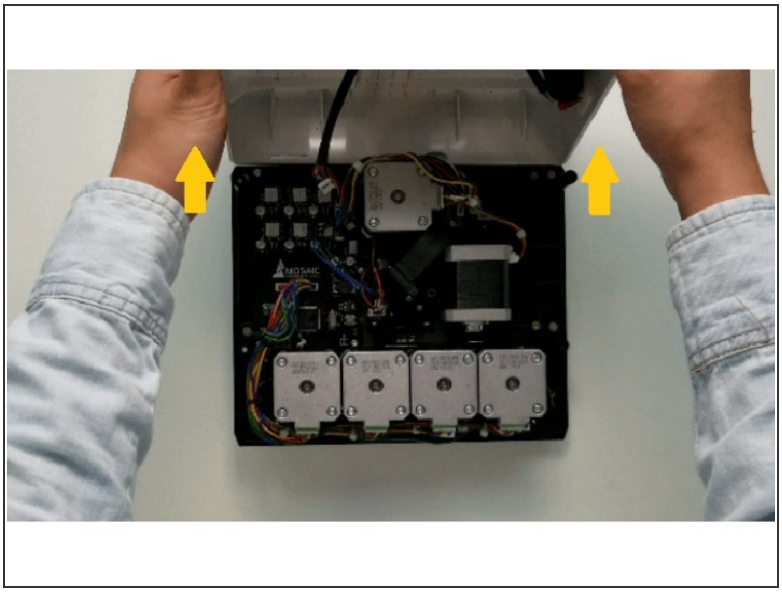


- Remove the 4 screws holding the bottom casing to the substructure. Two are located at the top two corners of Palette 2 while the other two are under the ingoing cover.
- Once the screws are removed, grip Palette 2 together by the substructure and bottom casing together and flip so that the screen is facing down.

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Step 3 — Removing Wire Bundle





- Please remove the SD card before completing this step as damage may be caused to your unit if left in. The substructure is connected to the bottom casing by a bundle of wires. Slowly and carefully lift the casing from the bottom up while ensuring that the wire bundle is not pulled abruptly.
- To fully detach the bottom casing, unplug from the electronics tray, leaving only the substructure.
- Once the bottom casing is free, you'll have access to replace certain pieces of hardware, including the electronics tray and the fan.

If you have any additional questions, please send us a message at support@mosaicmfg.com.

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