Help Center

Standard Gas (Electronic) Status Code 1 Flash

Written By: Jason Leonard



This document was generated on 2022-07-02 01:39:42 PM (MST).

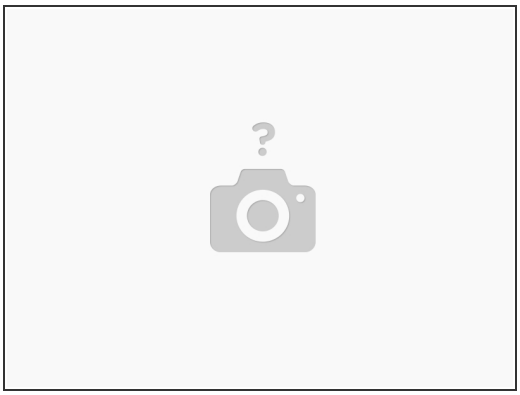
© 2022

INTRODUCTION

The information on this web site is supplemental to the printed instructions that came with your water heater. To reduce the risk of property damage, serious injury or death, read and follow all labels on the water heater and the safety instructions in the printed owner's manual.

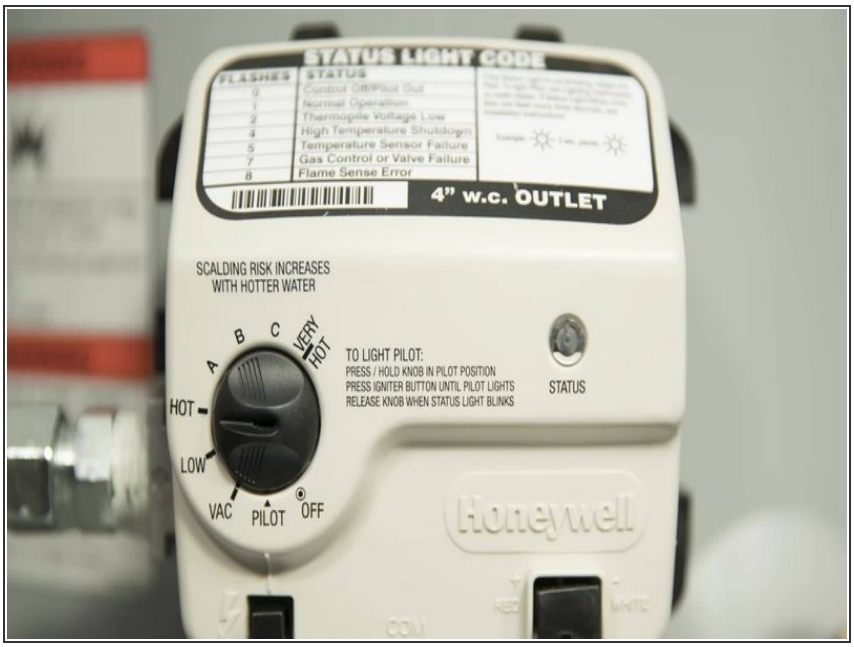
© 2022

Step 1 — Tools and Supplies



No tools or supplies are needed for this guide.

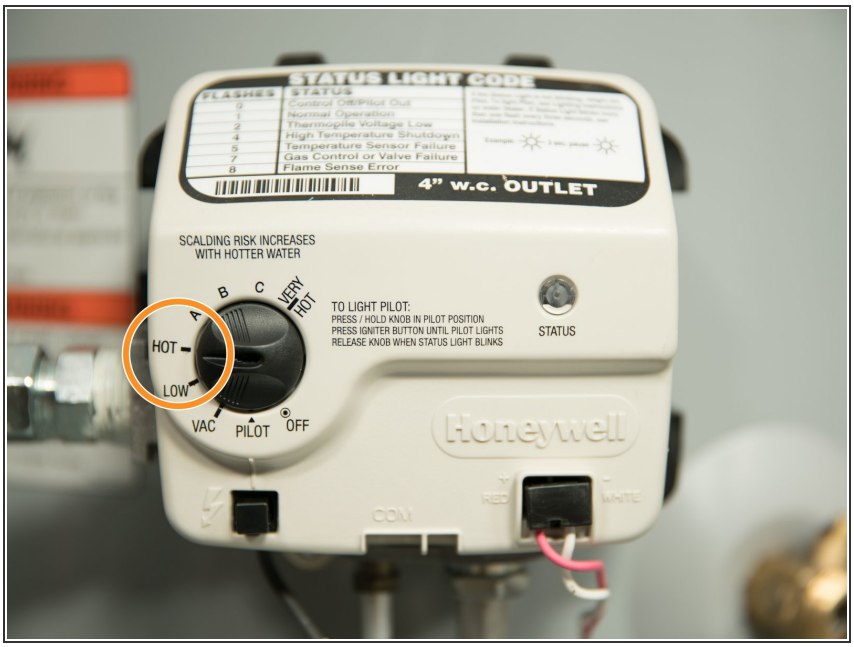
Step 2 — One Flash Every Three Seconds



- One flash every three seconds means the pilot is lit and the gas valve is operating properly.

© 2022

Step 3 — No Hot Water



- If the Status Light flashes once every three seconds and you have no hot water, make sure the gas control valve is turned to "Hot."

Step 4



- Check several faucets in the house. Single handled faucets and shower controls can fail and make it appear that the water heater is not working.
- **If you still have no hot water, click on "Need More Help" below.**

© 2022