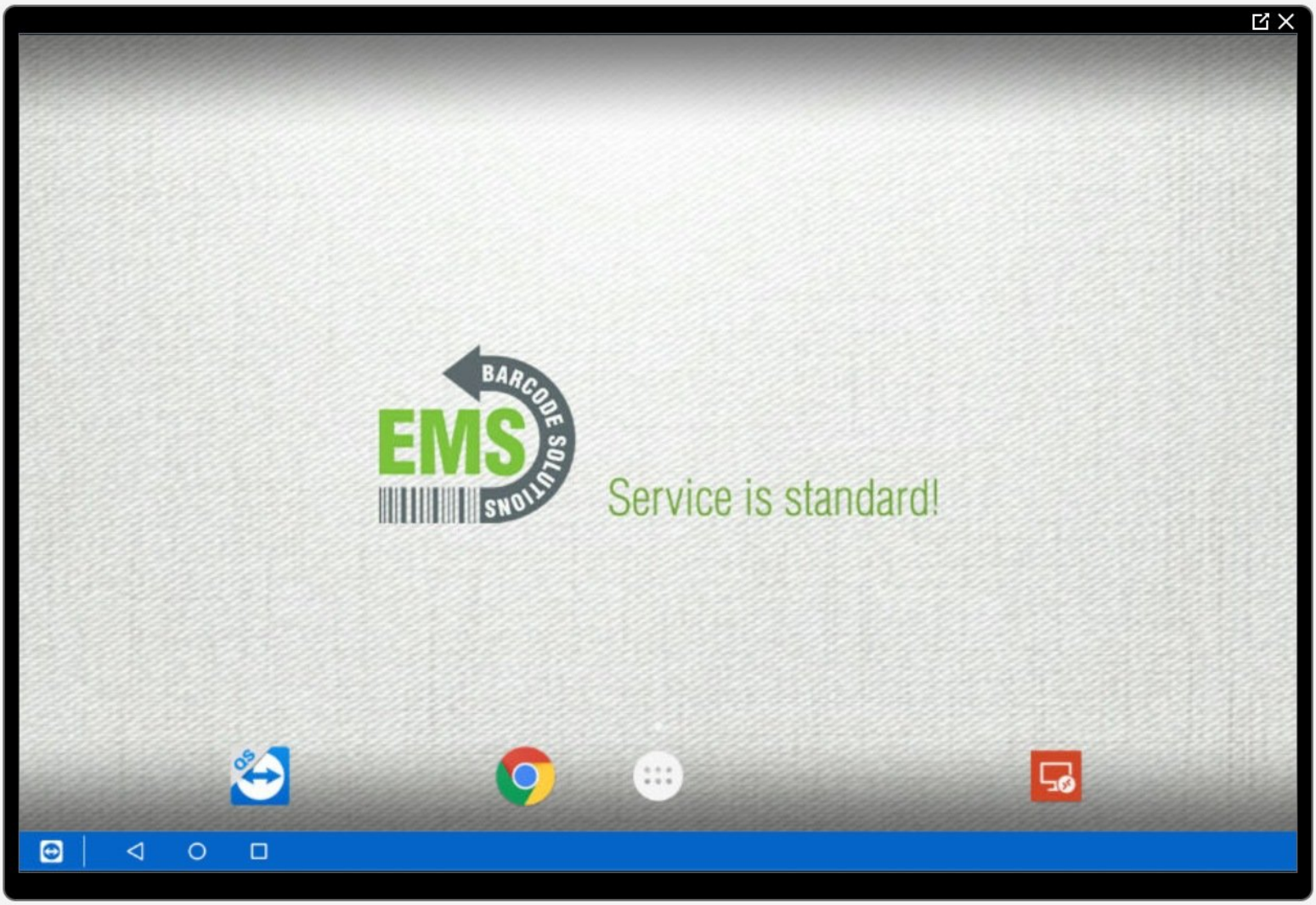
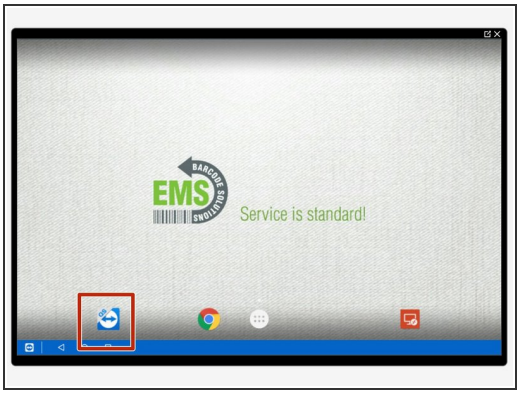
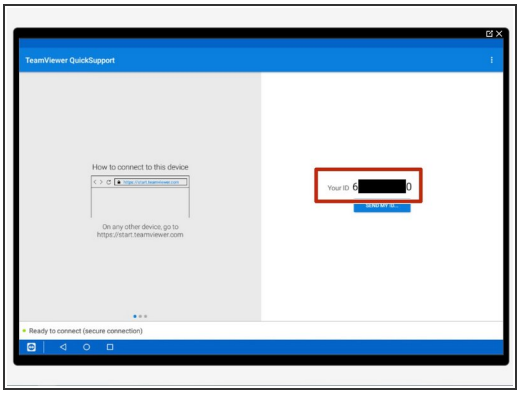
99 - Quick Support

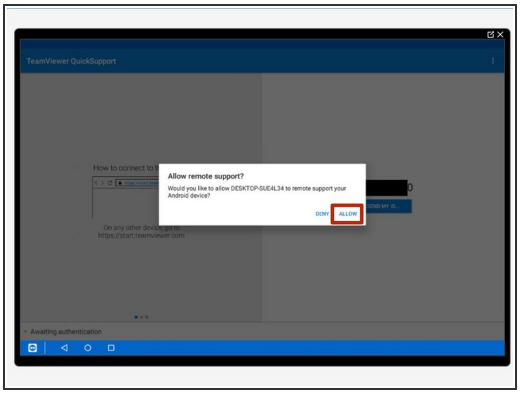
Written By: Eric Sutter



Step 1 — Quick Support







- Tap on to open the 'Quick Support' app on the taskbar of the homepage.
- Tap on to open the 'Quick Support' app on the taskbar of the homepage.
  - *The one pictured has been redacted for personal privacy.*
- The technical support representative will use 'Your ID' to connect to your device
- You will then be prompted with the question shown in Image 3.
- Select 'Allow.'
- QuickSupport will automatically minimize and the technical support representative will now have remote0 access to your device. QuickSupport will automatically minimize and the technical support representative will now have remote access to your device.