



05 - Powering on and Checking Connections

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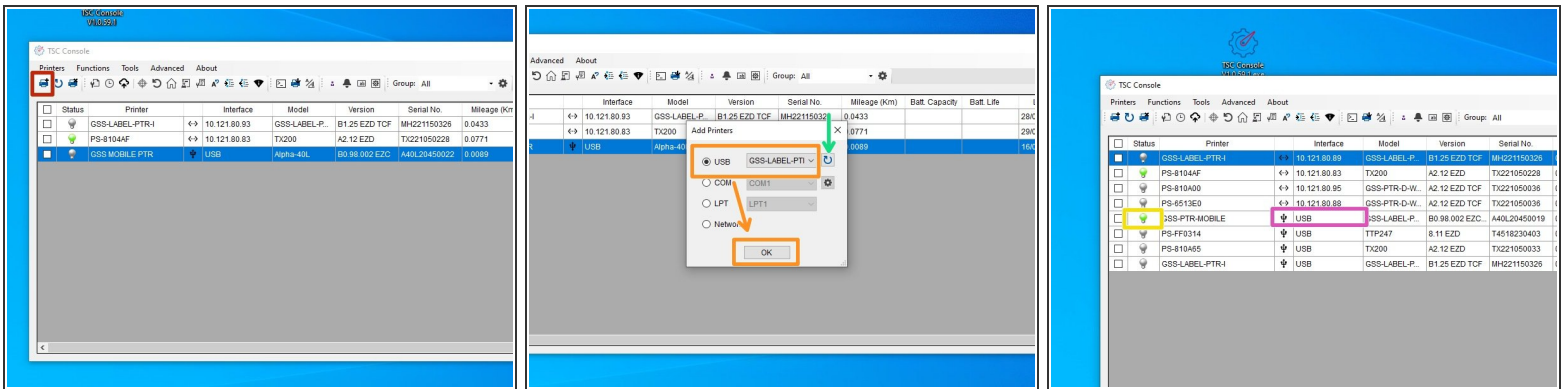


Step 1 — Powering On



- Now that the labels are loaded into the printer, you may now turn on the printer
 - ⚠ **DO NOT** turn the printer on without the labels being loaded first. See how to load Direct Thermal labels [HERE](#)
- Press and hold the power button to turn on the printer.
 - ⓘ The printer will then 'beep' and calibrate.

Step 2 — USB Connection



- Now that the USB-C is connected and the Printer is on, you will be able to connect to the printer in the GSS Certified Printer Tool.
- To download the GSS Certified Printer Tool, click [HERE](#).
- Select "Add Printers" shown by the red box.
- Confirm that 'USB' is selected. The drop down next to it should read 'GSS-PTR-MOBILE.' These are both shown by the orange box. Click 'OK'
- ① If the printer does not appear in the dropdown, click the "Refresh USB List" button shown by the green arrow. If it still does not appear, try turning off the printer, waiting a moment for it to fully power off, then powering it back on and repeating this step.
- Under status, a green bulb will appear for the printer when it is online, and it will turn grey when it turns offline.
- Under 'Interface,' it should read as USB and the USB symbol will appear to the left of it