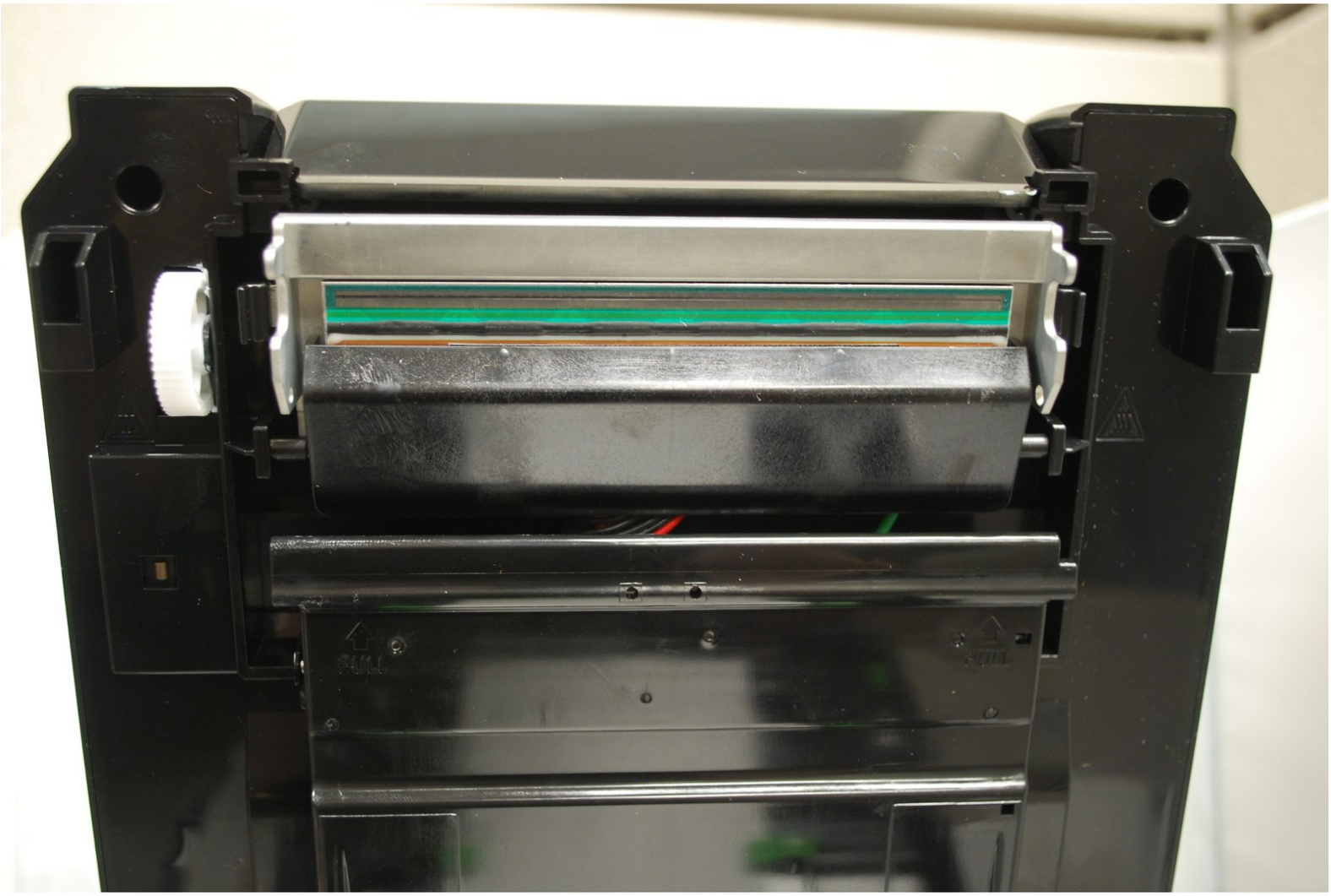
13 - How to Clean Printhead

How to clean the print head using a printhead cleaning pen

Written By: Ian Savitch

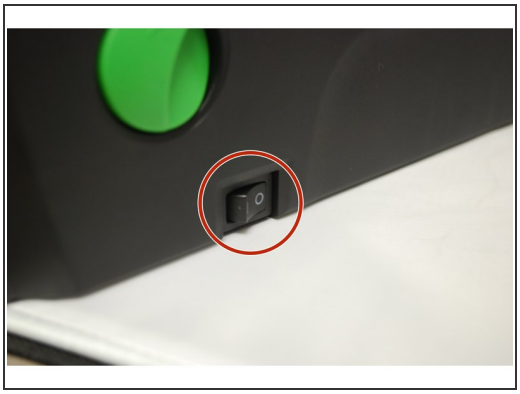
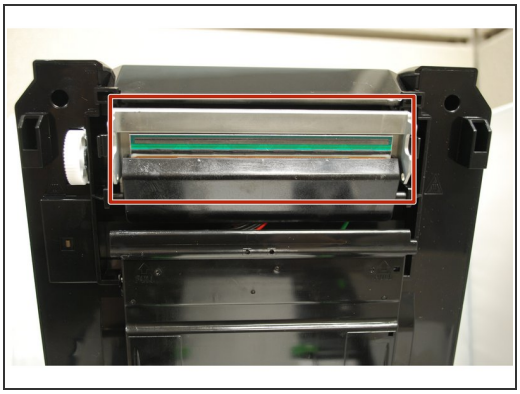
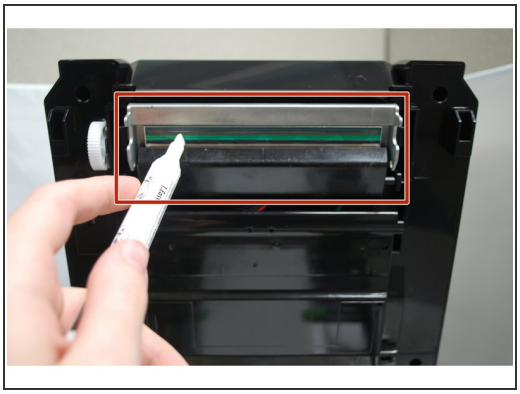


INTRODUCTION

Make sure to turn off the printer before beginning the cleaning process

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Step 1 — Cleaning the Printhead with a Cleaning Pen

Before beginning, make sure the printer is turned off.

- To release the top cover, use a finger to pull forward (towards the front of the printer) on each of the green releases latches, located on either side of the printer. Once released, gently lift the cover all the way up.
- Uncap the cleaning pen and use the tip to clean the glass surface of the print head, ensuring there is no label or ribbon residue, or dust or other pariculate.

You should do this each time you go through a roll of labels to ensure optimal print quality and performance. Doing so regularly can extend the lifespan of your printer by 2 to 3 times.